

AED-AIMS User Manual

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1. Project Background

For most users, medical devices are important equipment that directly affects human health. Therefore, many medical device manufacturers are striving to improve their product quality. Moreover, it is an important task for the authorities of every country to ensure the quality of medical devices. From design, development, and manufacturing to quality control, medical device manufacturers need to comply with many international standards and national laws and regulations. For each stage of testing and verification, medical device manufacturers are trying to simplify the testing methods and comply with standards and regulations at the same time. However, there is no testing instrument specifically designed for regulatory testing on the market. Due to this reason, medical device manufacturers will need to spend extra time and resources on regulations research to design their test fixture for product design verification.

Adhering to the original intention of assisting customers to create product values, Whaleteq enables medical device manufacturers to carry out design verification, quality control, and mass production more conveniently and quickly. What's more, the team members of Whaleteq have professional knowledge of medical regulations and testing instruments, which can simultaneously help medical device manufacturers to improve product quality and achieve design innovation, and accelerate the industry growth.

1.1 Project Target

AED-AIMS provides User convenient product after-sales online operation and maintenance service. Through coding, the system includes functions such as equipment basic information maintenance, equipment sales information maintenance, equipment location information, monitor item threshold maintenance, equipment order handler and notify staff maintenance, automatic collection and manual import of the monitor items, data analysis, alarm notification, order and inspection report generation, and the management of the users and role permissions.

1.2 Project Introduction

Basic equipment information is the foundation of the whole project. Usually, the parent organization will maintain the basic equipment information, and by setting up a secondary organization (agent) for the equipment, the secondary organization can directly use or reference the equipment information after logging in, and can also add new basic equipment information.



After the equipment is sold, the sales information of the equipment can be maintained in the sales MGT module, and the equipment installation order will be generated. After the installation, the system will start monitoring the operation of the equipment. The system will automatically determine the operating status of the equipment through the monitoring value uploaded by the equipment. If the equipment operation is abnormal, the system will remind the user and generate an alarm order.

In the statistical analysis module, User can view the equipment sales and upcoming order information.

2. Getting Started

Enter the URL (<u>http://ec2-13-229-222-136.ap-southeast-1.compute.amazonaws.com/</u>) in the browser to start using AED-AIMS.

When logging in for the first time, the terms of use page will pop out and ask for personal information collection. The user can log in to the system only after selecting agree.

Note:

- One account only needs to agree one time.
- The language of the terms of use page will be consistent with the language set when adding the user.

3. System MGT

System MGT module is mainly for maintaining basic information of the system, such as organization information, role information, and user information, etc.

3.1 Organization MGT

Organization MGT module is mainly for maintaining organization information. According to different levels in the organizational hierarchy, the system will display the corresponding amount of information.

Click "System MGT" -> "Organization MGT" to enter the organization MGT interface.

E Home / System MGT / Organization MGT			
Home Organization MGT ×			
Organization Please enter an organization name Status + Add	Search C Reset		
Organization	Organization Type	Status	Operating
~ 鲸扬科技	Agent	Normal	🖉 Update 🕂 Add 🗈 Detail
Test	Department	Normal	🖉 Update 🕂 Add 🖹 Delete 🖹 Detail
~ 凱奧斯股份有限公司	Agent	Normal	ng Update 🕂 Add 🖻 Delete 🗈 Detail
台北總部	Department	Normal	ng Update 🕂 Add 🖻 Delete 🖻 Detail
高雄分部	Department	Normal	ng Update 🕂 Add 🖻 Delete 🗈 Detail
台中國家歌劇院	Agent	Normal	ng Update 🕂 Add 🖻 Delete 🗈 Detail
德州儀職工業股份有限公司	Agent	Normal	🖉 Update 🛛 + Add 🖹 Delete 🗈 Detail
~ Demo/測試	Agent	Normal	2 Update 🕂 Add 🗈 Delete 🗈 Detail
Demo/測試_業務部	Department	Normal	🖉 Update 🕂 Add 🖻 Delete 🖹 Detail

Figure 1: Organization MGT Interface

3.1.1 Add New Agents

Click "Add" on the top to open the add organization page, and select "Agent" for the organization type. Based on the situation, select a parent organization and fill in the information (columns with * are required fields). After finishing, click "Confirm" to successfully add a new agent.

Add organization					×
Organization Type	• Agent Opepartment Ocustomer				
* Parent organization	Select parent organization				Ŧ
Organization	Please enter an organization name	* Display sort	0	× · · · · · · · · · · · · · · · · · · ·	
* Principal	Please enter the name of the principal	Contact number	Please type your pho	ne number	
* Email	Please enter your email	Status	O Normal 🔿 Dea	ctivate	
• Area	Select				
* Address	Please enter the detailed address				
Mail protocol	SMTP IMAP O POP3				
Mail address	Please enter email address				
Mail account	Mail server account				
Mail password	Please enter the password for your email server account				
* Equipment Quantity	Please enter the number of devices	* Operation account	Please enter the num	ber of operating account	s
* View account	Please enter the number of accounts to view				
				Confirm	Cancel

Figure 2: Add Organization Page

3.1.2 Add New Departments

Click "Add" on the top to open the add organization page, and select "Department" for the organization type. Based on the situation, select a parent organization and fill in the information (columns with * are required fields). After finishing, click "Confirm" to successfully add a new department.



organization Type	Agent Department Customer		
rent organization	Select parent organization		
	Parent organization cannot be empty		
* Dept. name	Please enter an dept. name	* Display sort	0
	Dept. name cannot be empty		
* Principal	Please enter the name of the principal	* Contact number	Please type your phone number
	Principal can not Be Empty		Please enter the correct phone number
* Email	Please enter your email	Status	Normal O Deactivate
	Please enter the correct email address		
* Area	Select		
	Address cannot be empty		
* Address	Please enter the detailed address		
	The detailed address cannot be empty		

Figure 3: Reminder for Required Fields

Note:

- During system initialization, Whaleteq will be the default superior organization.
- When equipment generates an inspection report, the system will call the information filled in this page and sends it to the relevant user.
- Equipment quantity refers to the quantity of equipment that the agent can add in the system.
- Operation account refers to the number of accounts that have operation permission which the agent can use in the system.
- View account refers to the number of accounts that have viewing permission which the agent can use in the system. (Accounts that can only view information but cannot edit)

3.1.2 Add New Customer

Click "Add" on the top to open the add organization page, and select "Customer" for the organization type. Based on the situation, select a parent organization and fill in the information (columns with * are required fields). After finishing, click "Confirm" to successfully add a new customer.

Note:

• Customers cannot add secondary organizations.

3.1.4 Update Organization Information

Click "Update" in the operating row to open the modify organization page, and User can modify the information (columns with * are required fields).

Modify organization			×
Organization Type	Agent Oppartment		
* Parent organization	鲸扬科技		
* Dept. name	活動_whaleteqtest	* Display sort	0
* Principal		* Contact number	0900123321
* Email	maui@WL.com.tw	Status	Normal Deactivate
* Area	臺灣地區 / 臺灣 / 金門縣 / 金湖鎮		~
* Address			
			Confirm Cancel

Figure 4: Modify Organization

3.1.5 Delete Organizations

Click "Delete" in the operating row. After confirming, the organization will be deleted successfully.

3.2 Role MGT

Role MGT module is mainly for maintaining role information and assigning permissions to the roles.

Click "System MGT" -> "Role MGT" to enter the role MGT interface.

Home / System MGT / Role MGT				Englis	h ∨ Ann∗
Home Organization MGT ×					
Role name Please enter the role name	Role coding Please enter the role code	Role status Please enter role status			
+ Add					
Operating	Dept. name	Role name	Role coding	Display order	Role status
🖉 Update 💼 Delete 🗈 Detail	鲸扬科技	管理员	admin	0	
🖉 Update 💼 Delete 🖹 Detail	鲸扬科技	系统唯讀管理员	readOnlyAdmin	0	
🖉 Update 💼 Delete 🖹 Detail	鲸扬科技	系统操作管理员	operationsAdmin	0	
n Update 💼 Delete 🖻 Detail	鲸扬科技	账号管理角色	accountAdmin	0	



Note:

 During system initialization, the superior organization will have four default roles: read-only administrator, operation administrator, account administrator, and customer administrator. The account administrator can only be used by the superior organization, and it is responsible for adding the account information. When adding an organization, the parent organization will assign the read-only



administrator the operation administrator, and the customer administrator to the initial users of the secondary organization.

3.2.1 Add New Roles

Click "Add" and fill in the role name, role coding, and display order, and check the menu permissions. After finishing, click "Confirm" to successfully add a new role.

Add role		×
* Role name	Please enter the role name	
* Role coding	Please enter the role code	
Display order	0	
Role status		
Menu permissions	 My message Basic data MGT Product sales MGT Montoring Order MGT Inspection MGT Statistical Analysis System MGT Mail management 	
Remarks	Please enter content	1
	Confirm Cance	el

Figure 6: Add New Roles

Note:

• The role name and role coding cannot be set the same.

3.2.2 Update Role Information

Click "Update" in the operating row to open the modify the role page, and User can modify the information (columns with * are required fields).

3.2.3 Delete Roles

Click "Delete" in the operating row. After confirming, the role will be deleted successfully.

Note:

• If the role has been assigned to a user, then the role cannot be deleted. User needs to remove the user from the role to successfully delete the role.



3.3 User MGT

User MGT module is mainly for maintaining user information. After assigning a user to a role, the user will have the permissions of the role.

E Home / System MGT / User MGT					English 🗸	Ann•	
Home Organization MGT × Role MGT × • User IMGT ×							
Account Please enter user account	Phone number Please en	ter your mobile phone nu	Status Please select statu:	S V Q Search	C Reset		
+ Add Import							
Operating	Organization	Account	Name	Phone number	Role	Status	
🖉 Edit \delta Reset Password 🗎 Detail	鲸扬科技	admin	admin	1588888888	管理员		
🖉 Edit 🐵 Delete \delta Reset Password 🗎 Detail	台北總部	ann_klux	陳安茵	0970550888	業務_klux		
🖉 Edit 💼 Delete 🛛 & Reset Password 🗈 Detail	鲸扬科技	ann_whaleteqtest	Ann	0999999999	鯨天測試		

Click "System MGT" -> "User MGT" to enter the user MGT interface.

Figure 7: User MGT Interface

3.3.1 Add Users

Click "Add" on the top to open the add user page and fill in the information. After finishing, click "Confirm" to successfully add a new user. The system will automatically send an email including the information of the user account and password when a new user is added.

	Add	user		×
* Name	Please enter your name	* Department	Please select an department	
* Phone number	Please enter the phone number	* Email	Please enter your email	
* Account	Please enter user account	Gender	Please select gender	
Status	Normal O Deactivate	User type	Message notification Work order processing	
* Role	Please choose a role ~			
Remarks	Please enter content			//
	Confirm	Cancel		
	Figure 8: Ad	d New Users		
	Nc	ote:		

- If the user type is set to message notification, a message will be automatically sent to the user when the equipment generates a system reminder such as an alarm.
- If the user type is set to work order processing, when adding the work order handler in the sales MGT module, the user will be shown on the list for selection.



- The account administrator of the superior organization can assign any roles to any users while others can only assign the roles they add to the users.
- The roles and users in secondary organizations are added by the read-only administrator and operation administrator in the secondary organizations, which are added by their parent organizations.
- When adding a user of the customer organization, the system defaults to the role sets for the customer organization, which users cannot modify it. What's more, users that are not set to customer organizations cannot select the role of the customer organization.
- When adding a user, the default language will be set to the language of the currently logged-in user. Users can switch the language of the system to traditional Chinese, simplified Chinese, or English.

3.3.2 Update User Information

Click "Edit" in the operating row to open the modify the user page. User can modify all of the information except for the account (columns with * are required fields).

Note:

• The information added by users with the same role can be modified mutually while the information added by users with different roles cannot be modified mutually.

3.3.3 Delete Users

Click "Delete" in the operating row. After confirming, the user will be deleted

successfully. The deleted user cannot log in the system.

3.3.4 Reset Password

Click "Reset Password" in the operating row and enter the new password. After confirming, the new password will be set successfully. Then, User can log in with the new password.

3.3.5 Deactivate/Activate

The deactivated users cannot log in to the system; the reactivated users can log in to the system again.

3.3.6 Menu Permissions

Users will only have the menu permissions corresponding to their roles.



3.3.7 Information Permissions

After logging in, users can only view the information in their organization and their secondary organizations.



4. Home Page

Home Page displays the abnormal status list, list of orders, equipment distribution, and order statistics.



Figure 9: Home Page

4.1 Abnormal Status List

Abnormal status list displays the company name, the equipment number, the operating status, and the abnormal time of the abnormal equipment.

		-6	Abnorn	nal stat	tus lis	st			
c	ompan	y	Equip	nent N	D .	Status	Ab	normal	time
布拉	格有限	公司					2021-	08-30 1	5:47:04

Figure 10: Abnormal Status List

Note:

• Yellow light represents that the training time or the next maintenance time of the equipment is 5 days before the expiry.



- Red light represents that the training time or the next maintenance time of the equipment has expired.
- When the equipment complies with both yellow light and red light rules, the equipment will be displayed in red light.

4.2 List of Orders

List of orders displays the status and information of every order type.

Order No.	Туре	Status	Creation time
BM2021091106500791	0	•	2021-09-11 14:50:07
BM2021091106485132	Ш	1	2021-09-11 14:48:52
BM2021091105363627	Ξ	<i>√</i> ≜	2021-09-11 13:36:37
BM2021091105341062	0	1	2021-09-11 13:34:11
BM2021091105333756	Ш	1	2021-09-11 13:33:38
BM2021091104191861	Ш	1	2021-09-11 12:19:19
BM2021091103555076	0	•	2021-09-11 11:55:51
IQ2021090307370526	0	.√≞	2021-09-03 15:37:05

Figure 11: list of orders

Note:

• Users of the customer organization cannot see the list of orders.

4.3 Equipment Distribution

To display the equipment distribution on the map.



Figure 12: Equipment Distribution



Click any piece of equipment on the map to show the detailed information. Click the zoom button at the right upper-hand side to display the map in full screen.



Figure 13: Detailed Info. on the Map

4.4 Order Statistics

To display the statistical information of each order type in the previous twelve months.



Figure 14: Order Statistics

Note:

- Home Page automatically refreshes.
- Users of the customer organization cannot see the order statistics.



5. Basic Data MGT

Basic data MGT is mainly for maintaining product basic information, such as product type, device model, monitoring item, etc.

5.1 Product Type MGT

This module maintains the product types so that when selecting equipment in other modules, it can be selected according to the product type which improves the operational efficiency of the system.

Click "Basic data MGT" -> "Product type MGT" to enter the product type MGT interface. This interface shows the information added by the current user's organization and the agency information of the current user's organization.

≣ Ho	Home / Basic data MGT / Product type MGT				
Home	Organization MGT × Role MGT × User MGT	× Parameter MGT × Dictionary MGT × × Mer	nu MGT × Task MGT × System log ×	Product type MGT ×	
Type na	me Please enter the type name	Status Product status 🗸	Q Search C Reset		
+ Add	Delete Enable Disable	Import 🛛 坐 Download template			
	Operating	Type name	Type code	Type description	Status
	Update Delete Detail Set up an agency	AED-TEST			
	Update Delete Detail Set up an agency	AED_WT	WT_0192		

Figure 15: Product Type MGT interface

5.1.1 Add New Product Types

Click "Add" on the top to open the add product type page and fill in the information (columns with * are required fields). After finishing, click "Confirm" to successfully add a new product type.

Note:

• The type name and type code cannot be set the same.

Add product type	×
Please enter the type name	
Z Enable	
Confirm Cancel	
	Add product type Please enter the type name Enable Confirm Cancel

Figure 16: Add New Product Types



0

5.1.2 Update Product Type Information

Click "Update" in the operating row to open the modify the product type page, and User can modify all of the information (columns with * are required fields).

	Modify product	type
asic information		
* Type name	AED_WT	
Type code	WT_0192	
ype description		
	Enable	"

Figure 17: Update Product Type Information

5.1.3 Enable/Disable

The disabled product types cannot be seen in other modules; the reactivated product types can be seen in other modules again.

5.1.4 Delete Product Types

Click "Delete" in the operating row. After confirming, the product type will be deleted successfully.

Note:

• The product type with existing product information cannot be deleted.

5.1.5 Set Up an Agency

Click the "Set Up an Agency" to open the page. After checking an agency and click "Confirm", User can successfully set up an agency for the product type.



Ξ Hor	me / Basic data MGT / Product type MGT				English v Ann •	
Home	Organization MGT × Role MGT × User MGT	× Parameter MGT × Dictionary MGT × × Men	u MGT × Task MGT × System log × •	Product type MGT ×		
Type nar + Add	Ype name Please enter the type name Status Product status Q Search Q Reset + Add 10 Detele Enable Disable Import 2 Devriceal template					
	Operating	Type name	Type code	Type description	Status	
	Update Delete Detail Set up an agency	AED-TEST				
	Update Delete Detail Set up an agency	AED_WT	WT_0192			

Figure 18: Set Up an Agency Button

Set up an agency

Agent name	Principal	Contact information	Creation time
股份有限公司			2021-07-29 17:51:49
Demo/測試	Emily	0225176255	2021-07-30 17:24:03
南京_test	南京	0926473812	2021-08-10 21:12:23
上海展鯨_test	AAA	123456789	2021-08-11 01:04:04
QA_Test_WT	ryan	0986867675	2021-08-23 18:11:23
DQA_Test_Whaleteq	Paul	234223434	2021-08-25 18:20:45



Figure 19: Select Agency Page

Note:

 Organizations at all levels can add, modify, delete, set an agency, and view details of their own product type information. If the product type information is not added by the user's organization but the user's organization has the right of agency, the user can only view the information but cannot operate.

5.1.6 Download Template/Import

Click "Download template" to download the template from the system. Fill in the product type information and click "Import" to successfully import product types.

5.2 Device Model MGT

This module maintains the device models in the system.

Click "Basic data MGT" -> "Device model MGT" to enter the device model MGT interface.

This interface displays the information added by the user's organization and the information that the user's organization has the right of agency.



≣ Но	me / Basic data MGT / Device model MGT			English V An	in*
Home	Organization MGT × Role MGT × User MGT	× Parameter MGT × Dictionary MGT × Me	nu MGT × Task MGT × System log × Product type MGT ×	Device model MGT ×	
Produc	choose product type	Device model Please enter the device model	Status Model status 🗸	C Reset	
+ Add	1 Delete Enable Disable I	mport ± Download template			
	Operating	Type name	Brand	Device model Stat	tus
	Update Detail Delete Set up an agency			•	D
	Update Detail Delete Set up an agency			•	D
	Update Detail Delete Set up an agency	AED	NA	N180	D
	Update Detail Delete Set up an agency	AED_Demo/Test	AED_Demo	NT-AED_Demo	D
	Update Detail Delete Set up an agency	AED_NJ	China_AED_test	NJ001_test	D
	Update Detail Delete Set up an agency	AED_kpmgtest	kpmgtest	KT-100	D
	Update Detail Delete Set up an agency	AED_kpmgtest	kpmgtest	KT-200	D
	Update Detail Delete Set up an agency	AED_WT	Whaleteq	WT-0192	D
	Update Detail Delete Set up an agency	AED_WL	Whalelins	AED-2729	D
	Update Detail Delete Set up an agency	AED-TEST	Paul-1	AED-381	C
				Total 11 10/page < < 1 2 > Go to 1	1

Figure 20: Device Model MGT Interface

5.2.1 Add New Device Models

Click "Add" on the top to open the add device model page and fill in the information (columns with * are required fields). After finishing, click "Confirm" to successfully add a new device model.

Basic information	
* Product type	Choose product type \sim
* Brand	Please enter the brand name
* Device model	Please enter the device model
Model code	
Description	
	Enable
	Confirm Cancel

Figure 21: Add New Device Models

Note:

- The device model columns cannot be set the same.
- User can only select the product type added by the user's organization or the product type that the user's organization has the right of agency.

5.2.2 Update Device Model Information

Click "Update" in the operating row to open the modify the device model page and User can modify all of the information (columns with * are required fields).



	Modify device mo	del ×
Basic information		
* Product type	AED_WT ~	
* Brand	Whaleteq	
* Device model	WT-0192	
Model code		
Description		4
	2 Enable	
	Confirm Car	cel

Figure 22: Update Device Model Information

5.2.3 Enable/Disable

The disabled device models cannot be seen in other modules; the reactivated device models can be seen in other modules again.

5.2.4 Delete Product Types

Click "Delete" in the operating row. After confirming, the device model will be deleted successfully.

Note:

• The device model with existing product information cannot be deleted.

5.2.5 Set Up an Agency

Click the "Set Up an Agency" to open the page. After checking an agency and click "Confirm", User can successfully set up an agency for the device model.

∎ Но	me / Basic data MGT / Device model MGT			English	✓ Ann •
Home	Organization MGT × Role MGT × User MGT	× Parameter MGT × Dictionary MGT × × Me	enu MGT × Task MGT × System log × Product type MGT ×	• Device model MGT ×	
Produc	Choose product type	Device model Please enter the device model	Status Model status	Q Search Q Reset	
+ Add	Delete Enable Disable	Import ± Download template			
	Operating	Type name	Brand	Device model	Status
	Update Detail Delete Set up an agency	AED_Klux	Nanoom Tech CO., LTD.	Heart Plus NT-180	
	Update Detail Delete Set up an agency	AED_Klux	凱樂斯股份有限公司	Heart Plus II NT-381	
	Update Detail Delete Set up an agency	AED	NA	N180	
	Update Detail Delete Set up an agency	AED_Demo/Test	AED_Demo	NT-AED_Demo	

Figure 23: Set up an Agency Button

×



Set up an agency

Agent name	Principal	Contact information	Creation time
			2021-07-29 17:51:49
Demo/測試	Emily	0225176255	2021-07-30 17:24:03
南京_test	南京	0926473812	2021-08-10 21:12:23
上海展鯨_test	AAA	123456789	2021-08-11 01:04:04
QA_Test_WT	ryan	0986867675	2021-08-23 18:11:23
DQA_Test_Whaleteq	Paul	234223434	2021-08-25 18:20:45

Figure 24: Select Agency Page

Cancel

Confirm

Note:

 Organizations at all levels can add, modify, delete, set an agency, and view details of their own device model information. If the device model information is not added by the user's organization but the user's organization has the right of agency, the user can only view the information but cannot operate.

5.2.6 Download Template/Import

Click "Download template" to download the template from the system. Fill in the device model information and click "Import" to successfully import device models.

5.3 Monitoring MGT

This module is mainly for maintaining and setting the thresholds of all of the monitor items. When adding monitor items to new equipment in other modules, User can select the monitor items set in this module. The monitor items are divided into three categories, which are single value, data group, and data pairing group.

Click "Basic data MGT" -> "Monitoring MGT" to enter the monitoring MGT interface.

≣ Ho	me / Basic data MGT / Monitoring MGT					English	 ✓ Ann -
Home	Organization MGT × Role MGT × User MGT	× Parameter MGT × Dictionary MGT × × Men	u MGT × Task MGT × System log ×	× Product type MGT ×	Device model MGT × • Monitoring MGT	ĸ	
Mo	nitor item type	Project name Please enter the plane e	project name	Status Status	✓ Q Search	ପ Reset	
Add	Delete Enable Disable						
	Operating	Monitor item type			Monitor project name		Status
	Update Delete Detail Set up an agency	Single value			溫度_WTtest		
	Update Delete Detail Set up an agency	Data group			電池_WTtest		
					Total 2 10/page 🗸	< 1 →	Go to 1





• Monitor items refer to the test items of the equipment. The system will inspect the equipment according to the monitor items maintain in this module.

5.3.1 Add New Single Value Monitor Items

Click "Add" on the top and open the add new monitor project page. Select "single value" for the monitor item type. Enter the monitor project code and name, and add new lighting rules (fill in the upper limit, the lower limit, and the lighting rule). After finishing, click "Confirm" to successfully add a new single value monitor item.

sic information						
* Monitor item typ	Single value		* Monitor project code	Please enter the	monitor project code	
lonitor project nam	Please enter the mon	itor project name	Remarks			
Enab	le					
Enab	le 🗌					
Enab .ighting rule informa Add lighting rules	tion					
Enab Ighting rule informa Add lighting rules	te ition Delete Lighting rules	Remarks	order automatical	y generated	Operating	
Enab	ie	Remarks	order automatical	y generated	Operating	

Figure 26: Add New Single Value Monitor Items

		Add rule		
Upper limit	Select	~		
Lower limit	Select	~		
Lighting rules	Select		~	
Description]
order automatically generated				
	Confirm	Continue	Cancel	

Figure 27: Add New Single Value Lighting Rules



- The lower limit cannot be set greater than the upper limit.
- There can be no intersection between different lighting rules. For example:
 20<temperature<50 will be green light. Then, other lighting rules cannot be set in between 20 to 50.
- The upper limit and lower limit should be consecutive. For example: 20<temperature<50 will be green light, and 50=<temperature <60 will be yellow light.
- "Order automatically generated" means to automatically generate alarm orders when the equipment meets the requirement of the lighting rules.
- When setting the lighting rules, User is allowed to set one limit only. For example: temperature<=20 will be red light.
- If User updates the monitor item that has already been selected in the product sales MGT module, User will need to delete the previous one and select the monitor item again. Otherwise, the monitor item will not be updated in the product sales MGT module.

5.3.2 Add New Data Group Monitor Items

Click "Add" on the top and open the add new monitor project page. Select "data group" for the monitor item type. Enter the monitor project code and name, and add new lighting rules. After finishing, click "Confirm" to successfully add a new data group monitor item.

Note:

• User can only enter digits and comma in the lighting rules.

asic information						
* Monitor item type	Data gro	ир		* Monitor project co	de Please enter the monitor pro	ject code
Monitor project name	Please e	enter the monitor project na	me	Remar	rks	
Enable						
Enable	n		_			
Enable Lighting rule informatio Add lighting rules Uppe	n Delete r limit	Import Download templa	Lighting rules	Remarks	order automatically generated	Operating
Enable Lighting rule informatio Add lighting rules Uppe	n Delete r limit	Import Download templa	te Lighting rules	Remarks	order automatically generated	Operating

Figure 28: Add New Data Group Monitor Items

 \times



	Add rule	
Upper limit	1,3,56,76	
Lower limit	2,4,6,68	
Lighting rules	Green light v	
Description		
order automatically generated	2	
	Confirm Continue Cancel	

Figure 29: Add New Data Group Lighting Rules

5.3.3 Add New Data Pairing Group Monitor Items

Click "Add" on the top and open the add new monitor project page. Select "data pairing group" for the monitor item type. Enter the monitor project code and name, and add new lighting rules. After finishing, click "Confirm" to successfully add a new data pairing group monitor item.

* Monitor item ty	pe	Data Pairing Group			* Monitor p	roject code	Please enter the monitor project code	
Monitor project na	me	Please enter the r	monitor project nam	e		Remarks		
Enal	ble							
Enai Lighting rule inform Add lighting rules	ation	lete						
Enal Lighting rule inform Add lighting rules Coo	ation De	Name	Upper limit	Lower limit	Lighting rules	Remarks	order automatically generated	Operating

Figure 30: Add New Data Pairing Group Monitor Items



	Add rule
* Code	pintv
* Name	ftrequency
Upper limit	50
Lower limit	20
Lighting rules	Green light ~
Description	
order automatically generated	
	Confirm Continue Cancel

Figure 31: Add New Data Pairing Group Lighting Rules

5.4 Regions MGT

This module is mainly for maintaining administrative regions information that will be seen in other modules.

Click "Basic data MGT" -> "Regions MGT" to enter the regions MGT interface.

E Home / Basic data MGT / Regions MGT		English \vee Ann•
Home Organization MGT × Role MGT × User MGT × Parameter MGT × D	ictionary MGT × Annu MGT × Task MGT × System log × Product type M	GT × Device model MGT × Monitoring MGT × • Regions MGT ×
Name Please enter a name Q Search Q Reset		
Import Download template		
Name	Coding	Operating
~ 臺灣地區	0860000000000	Update
> 臺灣	08600100000000	Update
> 大陆地区	86000000	Update

Figure 32: Regions MGT Interface

5.4.1 Download Template/Import

Click "Download template" to download the template from the system. Fill in the coding and the name in the template, and click "Import" to successfully import administrative region information.

Note:

 The administrative region code is 15 bits, including nationality, province, city, district, and county (three bits/item). After importing the template, the system will automatically arrange the data in a tree arrangement according to the code.



Home / Basic data MGT / Regions MGT		English 🗸 Ann+
Home Organization MGT × Role MGT × Derameter MGT ×	Dictionary MGT × Menu MGT × Task MGT × System log × Product type	MGT × Device model MGT × Monitoring MGT × • Regions MGT ×
Name Please enter a name Q Search C Reset		
Import Download template		
Name	Coding	Operating
> 臺灣地區	0860000000000	Update
~ 大陆地区	86000000	Update
~ 山东眥	86370000	Update
> 莱苑市	86371200	Update
> 济南市	86370100	Update
> 日照市	86371100	Update
> 青岛市	86370200	Update
> 徳州市	86371400	Update
> 演博市	86370300	Update
> 临沂市	86371300	Update
> 威海市	86371000	Update

Figure 33: Tree Arrangement

5.4.2 Update Administrative Region Code Information

Click "Update" in the operating row to open the modify the administrative region page, and User can modify all of the information. After updating the information, the system will rearrange the tree arrangement.

5.5 Notify Staff MGT

Users that are set to message notification in the User MGT interface will show in the notify staff MGT module. This list shows when User is setting the device notification staff in the product sales MGT interface.

Click "Basic data MGT" -> "Notify Staff MGT" to enter the notify staff MGT interface.

≣ Hom	e / Basic data MGT / Notify staff MGT						English 🗸 Ann -
ome Organiz	ation MGT × Role MGT × User MGT × Par	ameter MGT × Dictionary MGT × × Menu MGT ×	Task MGT × System I	Product type MGT ×	Device model MGT ×	Monitoring MGT × Regions MGT	Notify staff MGT ×
Account	Please enter user account Name	Please enter user Name Please	ase enter the phone num	Q Search	Q Reset		
	Account	Name		Phone		Email	
	ann_klux	陳安茵					
	ann_whaleteqtest	Ann					
	chiaying_klux	施佳樂					
	derek_klux	節德睿					
	derek_ntt	邱德睿					
	derek_ti	邱德睿					
	emily_demo	李洋					
	fion_klux	陳涓淇					
	gina_demo	李怡琪					
	jim_whaleteq	呂季桓		/			
				Total 35	10/page V	1 2 3 4 >	Go to 1

Figure 34: Notify Staff MGT Interface

5.6 Order Handler MGT

Users that are set to work order processing in the User MGT interface will show in the order handler MGT module. This list shows when User is setting the work order handler in the product sales MGT interface.



Click "Basic data MGT" -> "Order Handler MGT" to enter the order handler MGT interface.

Home / Basic data MGT / Order handler MGT			English 🗸 Ann
× Role MGT × User MGT × Parameter MGT × Diction	ary MGT × X Menu MGT × Task MGT × System log	× Product type MGT × Device model MGT × Monitoring	MGT × Regions MGT × Notify staff MGT × Order handler MGT
Account Please enter user account Name	Please enter user Name Please	e enter the phone number Q Search C Reset	
Account	Name	Phone	Email
ann_klux	陳安茵	0970550888	info@whatelins.com
ann_whaleteqtest	Ann	0999999999	cuttle_ann@yahoo.com
chiaying_klux	施佳繁	0921682828	cspeipei@gmail.com
derek_klux	印德睿	0931351453	derek@klux.com.tw
derek_ntt	印德睿	0222217813	derek-ntt@klux.com.tw
derek_ti	邱德睿	0222217819	derek_ti@klux.com.tw
emily_demo	李洋	0225176266(212)	emily.lee@whaleteq.com
fion_klux	陳清淇	0910165510	fion@klux.com.tw
gina_demo	李怡琪	0225176255(125)	gina.lee@whaleteq.com
jim_whaleteq	呂季桓	0225176255(000)	jim.lyu@whaleteq.com
		Total 35 10/page	< 1 2 3 4 > Go to 1

Figure 35: Order Handler MGT Interface

5.7 Accessory MGT

This module is mainly for maintaining accessory information. When adding new accessories to the equipment in the sales MGT interface, this list of accessories will show.

Click "Basic data MGT" -> "Accessory MGT" to enter the accessory MGT interface.

E Hon	me / Basic data MGT / Accessory MGT			English 🗸 Ann •
User MGT ×	Parameter MGT × Dictionary MGT × ×	Menu MGT × Task MGT × System log × Product type MGT × Dev	rice model MGT × Monitoring MGT × Regions MGT × Notify staff MGT ×	Order handler MGT × • Accessory MGT ×
Accesso	ory name Please enter the name of the access	Model Please enter the model	Q Search Q Reset	
Add	Delete Import Download template	Enable Disable		
	Operating	Accessory name	Model	Brand Status
	Update Delete Detail Set up an agency	遗裔_NJ	Box_NJ	
	Update Delete Detail Set up an agency	模式缴牌	AP73	
	Update Delete Detail Set up an agency	國州中	AP7	
	Update Delete Detail Set up an agency	識稿(下)	AP6	
	Update Delete Detail Set up an agency	續稿(長荣)	AP56	
	Update Delete Detail Set up an agency	識 稿(上)	AP5	
			Total 6 10/page	< 1 > Go to 1

Figure 36: Accessory MGT Interface

5.7.1 Add New Accessories

Click "Add" on the top to open the add accessory information page and fill in the information (columns with * are required fields). After finishing, click "Confirm" to successfully add a new accessory.

Note:

• The accessory names cannot be set the same •



Add accessory information				
Accessory name				
* Accessory name	Please enter the name of the accessory			
* Model	Please enter the model			
* Supplier	Please enter the supplier			
Accessory code				
Brand				
	Enable			
	Confirm Continue Cancel			

Figure 37: Add New Accessories

5.7.2 Update Accessory Information

Click "Update" in the operating row to open the modify the accessory information page, and User can modify all of the information (columns with * are required fields).

5.7.3 Delete Accessory Information

Click "Delete" in the operating row. After confirming, the accessory will be deleted successfully.

Note:

• The accessories with existing product information cannot be deleted.

5.7.4 Set Up an Agency

Click the "Set Up an Agency" to open the page. After checking an agency and click "Confirm", User can successfully set up an agency for the accessory.

Agent name	Principal	Contact information	Creation time
Demo/測試	Emily	0225176255	2021-07-30 17:24:03
南京_test	南京	0926473812	2021-08-10 21:12:23
上海展鯨_test	AAA	123456789	2021-08-11 01:04:04
QA_Test_WT	ryan	0986867675	2021-08-23 18:11:23
DQA_Test_Whaleteq	Paul	234223434	2021-08-25 18:20:45

Figure 38: Select Agency Page



 Organizations at all levels can add, modify, delete, set an agency, and view details of their own accessory information. If the accessory information is not added by the user's organization but the user's organization has the right of agency, the user can only view the information but cannot operate.

5.7.5 Download Template/Import

Click "Download template" to download the template from the system. Fill in the accessory information in the template and click "Import" to successfully import accessory information.

5.7.6 Enable/Disable

The disabled accessory cannot be seen in other modules; the reactivated accessory can be seen in other modules again.

5.8 Consumable MGT

This module is mainly for maintaining consumable information. When adding new consumables to the equipment in the sales MGT interface, this list of consumables will show.

Click "Basic data MGT" -> "Consumable MGT" to enter the consumable MGT interface.

E Hor	ne / Basic data MGT / Consumable MGT					English ~	Ann •
veter MGT ~	Dictionary MGT × × Menu MGT × Ta	Isk MGT - System log - Product type MGT - Device model M	MGT × Monitoring MGT ×	Regions MGT × Notify staff MGT ×	Order handler MGT × Acce	ssory MGT × • Consuma	able MGT ×
Consum	able name Please enter the name of the cons	umable Model Please enter the model	Q Search	Q Reset			
Add	Delete Import Download template	Enable Disable					
	Operating	Consumable name	Brand	Model	Validity (day)	Equipment ownership	Status
	Update Delete Detail Set up an agency	贴ht_WL		WLT01	2099-12-31 23:59:59		
	Update Delete Detail Set up an agency	贴片_WT		WTT01	2099-12-31 23:59:59		
	Update Delete Detail Set up an agency	1838_WL		WL01	2099-12-31 23:59:59		
	Update Delete Detail Set up an agency	電池_WT		WT01	2099-12-31 23:59:59		
	Update Delete Detail Set up an agency	贴片_NJ		NJ_001010130	2129-10-18 23:59:59		
	Update Delete Detail Set up an agency	電極貼片		NTA01	2099-12-31 23:59:59		
	Update Delete Detail Set up an agency	配件包		AP0	2099-12-31 23:59:59		
	Update Delete Detail Set up an agency	電池工作盒		381BAT	2099-12-31 23:59:59		
	Update Delete Detail Set up an agency	180-電池工作盒		180BAT	2099-12-31 23:59:59		
					Total 9 10/page ~	< 1 > Go	to 1

Figure 39: Consumable MGT Interface

5.8.1 Add New consumables

Click "Add" on the top to open the add supplies information page and fill in the information (columns with * are required fields). After finishing, click "Confirm" to successfully add a new consumable.



• The consumable names cannot be set the same •

Supplies information					
* Consumable name	Please enter the name of the consumable				
* Model	Please enter the model				
* Validity (day)	Please enter the validity (day)				
* Supplier	Please enter the Supplier				
Consumable code	Please enter the consumable code				
Brand	Please enter the brand				
Equipment ownership	Enter Equipment ownership				
	Enable				

Figure 40: Add New Consumables

5.8.2 Update Consumable Information

Click "Update" in the operating row to open the modify the consumable information page and User can modify all of the information (columns with * are required fields).

	Modify consumable information
Supplies information	
* Consumable name	貼H_WT
* Model	WTT01
* Validity (day)	2099-12-31
* Supplier	WT
Consumable code	Please enter the consumable code
Brand	Please enter the brand
Equipment ownership	Enter Equipment ownership
	Z Enable
	Confirm Cancel

Figure 41: Modify Consumable Information

5.8.3 Delete Consumable Information

Click "Delete" in the operating row. After confirming, the consumable will be deleted successfully.



The consumables with existing product information cannot be deleted.

5.8.4 Set Up an Agency

Click the "Set Up an Agency" to open the page. After checking an agency and click "Confirm", User can successfully set up an agency for the consumable.

Note:

 Organizations at all levels can add, modify, delete, set an agency, and view details of their own consumable information. If the consumable information is not added by the user's organization but the user's organization has the right of agency, the user can only view the information and cannot operate.

5.8.5 Download Template/Import

Click "Download template" to download the template from the system. Fill in the consumable information in the template and click "Import" to successfully import consumable information.

5.8.6 Enable/Disable

The disabled consumable cannot be seen in other modules; the reactivated consumable can be seen in other modules again.


6. Product Sales MGT

Product sales MGT is mainly for maintaining product after-sales information, such as product basic information, customer information, training program, etc.

6.1 Product MGT

This module is mainly for maintaining product information. (The product information maintaining in the product MGT interface refers to the product type information instead of individual equipment information.)

Click "Product Sales MGT" -> "Product MGT" to enter the product MGT interface.

≣ Ho	me / Product sales MGT / Product MGT					English	 Ann∗
onary MGT >	× Menu MGT × Task MGT × Syste	m log × Product type MGT × Devic	e model MGT × Monitoring MGT ×	Regions MGT = Notify staff MGT =	Order handler MGT × Accessory M	GT × Consumable MGT × •	Product MGT =
Produc	Please select product type	Product name Please enter the p	roduct name Model	Please enter the model	Brand Please enter 8	he brand	
Manufa	cturer Please enter the manufacturer	State Please select stat	IS V Q Search	C Reset			
Add	Delete Import Download template	Enable Disable					
	Operating	Product type	Brand	Model	Product name	Manufacturer	State
	Update Detail Delete Set up an agency	AED-TEST	Paul-2	AED-180	AED-TESTER	QA	
	Update Detail Delete Set up an agency	AED-TEST	Paul-1	AED-381	AED-TESTER	QA	
	Update Detail Delete Set up an agency	AED_WL	Whalelins	AED-2729	WL自動體外去颤躍	WL	
	Update Detail Delete Set up an agency	AED_WT	Whaleteq	WT-0192	WT自動體外去照瞬	WT	
	Update Detail Delete Set up an agency	AED_kpmgtest	kpmgtest	KT-200	手持型自動體外心體去颤躍	kpmgtest	
	Update Detail Delete Set up an agency	AED_kpmgtest	kprngtest	KT-100	自動體外心臟去類器	kpmgtest	
	Update Detail Delete Set up an agency	AED_NJ	China_AED_test	NJ001_test	自動體外除颤躍_NJ	NJ_南京	
	Update Detail Delete Set up an agency	AED_Demo/Test	AED_Demo	NT-AED_Demo	自動體外除颤器_Demo	Demo	
	Update Detail Delete Set up an agency	AED_Klux	凱線斯股份有限公司	Heart Plus II NT-381	自動體外心體去颤躍_klux	KLUX	
	Update Detail Delete Set up an agency	AED_Klux	Nanoom Tech CO., LTD.	Heart Plus NT-180	自動體外心體去颤躍_klux	Nanoom Tech	
					Total 10 10/p	aga 🗸 🤇 🕇 🗲	Go to 1

Figure 42: Product MGT Interface

6.1.1 Add New Product Basic Information

Click "Add" on the top to open the new product basic information page and fill in the basic information. After finishing, click "Next Step" to jump to the monitor information page and click "Add" to add new monitor items. When finish adding the information, click "Confirm" to successfully add new product information.

		New product basic i	information		
Basic information	The monitor information				
* Product Type	Please select the product type		* Brand	Please enter the brand	
* Model	Please enter the model	~ * Pi	roduct name	Please enter the product name	
* Manufacturer	Please enter the manufacturer	Р	Product code	Please enter the product code	
Enable					
		Next step	Cancel		

Figure 43: New Product Basic Information



New product basic information

ic information The	monitor information			
Operating	Monitor item type	Monitor project code	Monitor project name	Remarks
Delete Detail	Single value	TEMP_WT	溫度_WTtest	
Delete Detail	Data group	WT_BAT	電池_WTtest	

Figure 44: Add New Monitor Items in the Product MGT Module

	Choose monitor												
М	onitor item type	Monitor item type	~	Project name	Please	enter the project name	Q Search	C Reset					
			Monitor item type	2			Monitor	project name					
\checkmark			Single value				溫度	_WTtest					
			Data group				電池	_WTtest					
							Total 2 10	′page 🗸	< 1	>	Go to 1		
				Confirm	ו	Cancel							
				Figure 45: S	elect	Monitor Items							

Note:

• After adding monitor items information, the selected monitor items set in this module will show when the user is adding new equipment to this product type in the sales MGT module.

6.1.2 Update Product Information

Select a product and click "Update" to modify the basic information or the monitor information of the product.



Modify product basic information

Basic information	The monitor information			
* Product Type	AED_WL ~	* Brand	Whalelins ~	
t Madal	450.0720	1 Decident come		
^ Model	AED-2729	* Product name	WL目動體外去網絡	
* Manufacturer	WL	Product code	Please enter the product code	
Enable				
	-			
	Next step	Cancel		

Figure 46: Update Product Information

6.1.3 Delete Product Information

Click "Delete" in the operating row. After confirming, the product will be deleted successfully.

Note:

• The product with existing product information cannot be deleted.

6.1.4 Set Up an Agency

Click the "Set Up an Agency" to open the page. After checking an agency and click "Confirm", User can successfully set up an agency for the product.

Note:

- When setting up an agency, users can only select their secondary agencies.
- After the setting, the agency will need to log in again to see the new product information.
- Organizations at all levels can add, modify, delete, set an agency, and view details of their own product information. If the product information is not added by the user's organization but the user's organization has the right of agency, the user can only view the information but cannot operate.

6.1.5 Download Template/Import

Click "Download template" to download the template from the system. Fill in the product information in the template and click "Import" to successfully import product information.



6.1.6 Enable/Disable

The disabled product cannot be seen in other modules; the reactivated product can be seen in other modules again.

nary wor		Menu MGT + Task MGT +	System log + Produc	type MGT + Device model MGT	Monitoring MGT	Regions MGT +	Notify staff MGT +	Order handler MGT +	Accessory MGT +	Consumable MGT -	 Product MGT
Produ	ict type	Please select product type	Product name	Please enter the product name	Model	Please enter t	he model	Brand	Please enter the brat	id	
Manufa	acturer	Please enter the manufacturor	State	Please select status	Q Search	O Reset					
Add	Delete	2 Import Download tempi	ate Enable D	isable							
		Operating	Prod	uct type	Brand	N	lodel	Product nar	ne	Manufacturer	State
	Update	Detail Delete Set up an ag	ency AEC	TEST	Paul-2	AE	D-180	AED-TEST	ER	QA	
	Update	Detail Delete Set up an ag	AEC AEC	-TEST	Paul-1	AE	D-381	AED-TEST	ER	QA	
			100	2.110	Whalelins	AEI	0-2729	WL自動體外去	2028	WL	
	Update	Detail Delete Set up an ag	ancy AE	J_WL	TTHACHING						_

Figure 47: Enable/Disable Buttons

6.2 Sales MGT

After the equipment has been sold, User can add the sales information, the customer information, and the installation information of the equipment in the sales MGT interface.

Click "Product Sales MGT" -> "Sales MGT" to enter the sales MGT interface.

≣ Hor	ne / Product sales MGT / Sales MGT				English 🗸 Ann•
× Menu I	MGT × Task MGT × System log × Product	type MGT × Device model MGT × Monitoring MGT	Regions MGT × Notify staff MGT × Ord	fer handler MGT × Consumable I	IIGT × Product MGT × Sales MGT ×
	Model Please enter the model	Equipment No. Please enter the equipment No.	State Please select statu	us Company name Please ent	er company name
Installatio	Please enter the installation start tir	me • O Please enter the installation end time	Q Search Q Reset		
Add	Generate report Enable Disable	Import Download template			
	Operating	Equipment No.	Model	Company name	Installation time State
	Update Detail Copy Sales History		Heart Plus II NT-381	1	2021-09-06
	Update Detail Copy Sales History		Heart Plus II NT-381		2021-09-06
	Update Detail Copy Sales History		Heart Plus II NT-381		2021-09-06
	Update Detail Copy Sales History		Heart Plus II NT-381		2021-09-06
	Update Detail Copy Sales History		Heart Plus II NT-381		2021-09-06
	Update Detail Copy Sales History		Heart Plus II NT-381		2021-09-06
	Update Detail Copy Sales History		Heart Plus II NT-381		2021-09-06
	Update Detail Copy Sales History		Heart Plus II NT-381		2021-09-06
	Update Detail Copy Sales History		Heart Plus II NT-381		2021-09-06
	Update Detail Copy Sales History		Heart Plus II NT-381	1	2021-09-06
			Total 3004 1	0/page -> < 1 2 3 4 5	6 301 > Go to 1

Figure 48: Sales MGT Interface



6.2.1 Add New Equipment Sales Information

Brad Product tayse Brad Modulation Product tayse Manufacturer Product tayse Brad Modul Product tame Manufacturer AED_TEST Paul-3 AED_183 AED_TEST OA AED_WL Whateless AED_273 AED_TEST OA AED_ML Whateless AED_273 Whateless AED_483 WL AED_ML Whateless AED_273 WLBMBMS-SBBB WL AED_ML Whateless WL702 WTBMBMS-SBBB WL AED_ML Manufacturer WL001_EST ABMSMS-SBBB Mprofest AED_ML Manufacturer WL001_EST BBMSMSBB_ML Mprofest AED_ML AED_EST NT-AED_Demo BBMSMSBB_ML Mprofest AED_DemoTest AED_Demo NT-AED_Demo BBMSMSBBB_NC Demo									
Product type Brand Model Product name Manufacturer AED-TEST Pau-2 AED-180 AED-TESTER QA AED-TEST Pau-1 AED-381 AED-TESTER QA AED_TEST Pau-1 AED-381 AED-TESTER QA AED_TEST Pau-1 AED-381 AED-TESTER QA AED_TEST Pau-1 AED-2729 WLBMB#37588 WL AED_Dyn Whaterq WT-702 PTEMB#37588 WL AED_temprest Aspropest KT-200 FMPENBM+2MAE Asprogest AED_ADA Chan_AED_tent NUO1_tent BBMM*96884,NU Approfest AED_DemoTest AED_Demo NT-4ED_Demo BBMM*96884,Due Demo	Brand	Please enter the brand	Manufacturer	Please enter the manufacturer	Q Search	C Reset			
AED-TEST Pai/2 AED-180 AED-TESTER QA AED-TEST Pai/4 AED-381 AED-TESTER QA AED_VIX Whatelins AED-2729 Whatelins/FBBA GW1 AED_WT Whatelins AED-2729 Whatelins/FBBA GW1 AED_UNIX Whatelins AED-2729 Whatelins/FBBA GW1 AED_UNIX Whatelins AED-2729 Whatelins/FBBA GW1 AED_APT Whatelins AED-2729 Whatelins/FBBA GW1 AED_APT Whatelins AED-2729 Whatelins/FBBA GW1 AED_APT Mhatelins AED-2729 Whatelins/FBBA GW1 AED_APT Mhatelins AED-2729 Whatelins/FBBA GW1 AED_APT AED_APT Mhatelins GW1 GW1 AED_APT AED_APT AED-2000 AED-2000 AED-2000 AED-2000 AED_Demo/Test AED_APT AED-2000 AED-2000 AED-2000 AED-2000		Product type		Brand	Model		Product n	ame	Manufacturer
AED-TEST Pau-1 AED-381 AED-TESTER OA AED_VL Whatelins AED-2729 WL.BLMSH-STER ML AED_AUT Whatelins AED-2729 WL.BLMSH-STER ML AED_AUT Whatelins AUT ML ML AED_Augetst Apprest KT-200 FPSD-1848 Apprest AED_Augetst Apprest KT-100 BLMSH-STER Apprest AED_Demo/Test AED_Demo NT-AED_Demo BLMSH-STER Demo		AED-TEST	1	Paul-2	AED-180		AED-TES	TER	QA
AED_WL Whatelers AED_2729 WL自勉強外共振器 WLL AED_WT Whatelerq WT-0192 WT Flabbbh-Statisk MT AED_wropfest kpmgfest KT-200 Firstmatheth-Gatatisk Approfest AED_homotheth kpmgfest KT-200 Firstmatheth-Gatatisk Approfest AED_homotheth kpmgfest KT-100 BLBMbh-Gatatisk Approfest AED_homotheth China_AED_test NK-AED_temotheth BLBMbh/MBBL_U NU_nmit		AED-TEST	1	Paul-1	AED-381		AED-TES	TER	QA
AED_WT Whateleq WT-0192 WT 回题输行委整器 WT AED_Apropriest kpmgfest Kr-200 牙将型回题能分分描表器器 kpmgfest AED_Apropriest kpmgfest Kr-200 目前整份分描表器器 kpmgfest AED_Apropriest kpmgfest Kr-100 目前整份公描表器器 kpmgfest AED_AD China_AED_leat Nk001_leat 目前整份分描表 BL NL1点市 AED_DemoRest AED_DemoRest AED_DemoRest DemoRest DemoRest		AED_WL	W	halelins	AED-2729		WL目動體外	去熟識	WL
AED_sporglest kporglest KT-200 FFB@@@BH/GBE.BBBB kporglest AED_sporglest kporglest KT-100 印度健特/GBE.BBB kporglest AED_DU China_AED_lest NL001_lest 印度健特/GBE.BBB NU_NDR AED_Demo/Test AED_Demo NT-AED_Demo 回意趣特/BBBB_Demo Demo		AED_WT	W	haleteq	WT-0192		WT自動體外	去難識	WT
AED_spongtest kpmgtest KT-100 自動競外企業去類額 kpmgtest AED_DAJ Chana_AED_test Nu001_test 目前設備外修築及JAD NU_Lmm AED_Demo/Test AED_Demo NT-AED_Demo 目前設備外修築及Demo Demo		AED_kpmgtest	kį	pmgtest	KT-200		手持型自動體外的	O繼去顫器	kpmgtest
AED_NU China_AED_test NU001test 自能能分析器器_NU NU.前來 AED_DemoTest AED_Demo NT-AED_Demo 回能能分析器器_Demo Demo		AED_kpmgtest	k	pmgtest	KT-100		自動體外心器	法颤动	kpmgtest
AED_Demo/Test AED_Demo NT-AED_Demo 目前證外榜類覆_Demo Demo		AED_NJ	China	_AED_test	NJ001_test		自動體外除態	积极_NJ	NJ_ 南京
		AED_Demo/Test	AE	D_Demo	NT-AED_Demo		自動體外除黨黨	B_Demo	Demo
								Total 10 10/page	Go to 1
Total 10 10page < 1 Go to 1									
Total 10 Topage ~ C 2 > Go to 1									

Click "Add" and select a product type in the pop-up windows.



 User can only select the product types that are added by the user's organization or the product types that the user's organization has the right of agency.

Click "Confirm" after the selection and the system will jump to the add device sales information page. This page is divided into four parts, which are the basic information tab, monitor information tab, accessories information tab, and supplies information tab.

After filling in the basic information, the customer information, the training program information, and the device notification staff, click "Next Step" to jump to the monitor information tab. (The system will automatically save the information.)



			Add device sal	es information			
Basic information	Monitor info	rmation Accessories in	nformation Supplies information				
P	Product name	WT自動體外表颤躍	Moc	el WT-0192		Product type	AED_WT
	Brand	Whaleteq	Manufactur	er WT			
	Organization	颤荡科技	* Equipment N	o. Please enter	the equi	Production date	Please select the
- v	Varranty date	Please select the	Distribut	or Input distribut	or	Factory report	Select file
							Upload up to 5 documents
	Sublet						
- Co	mpany name	Please enter compan	* Contact perso	Please enter	he cont	* Contact number	Please enter your cor
	Job title	Please enter the title	• Em	ail Please enter	• The s	cheduled installation time	Please select a sc
* Installa	ation address	Please enter the installar	tion address				
	* Address	Please enter the detailed a	address				
* Locatio	n description	Please enter the location of	description				
Training program		Select the person De	alote				
		Tra	ining period	Trainer	Contact number	Email	Training location

Figure 50: Add Device Sales Basic Information

Note:

• According to the time set on this page, the system will automatically generate training orders.

In the monitor information tab, the system will list the monitor items of the product type that the user sets in the product MGT interface. User can also manually modify the monitor items. After editing, click "Confirm" to jump to the accessories information tab. (The system will automatically save the information.)

	Add device sales information										
Basic information Monitor information Accessories information Supplies information											
Add											
	Operating		Monitor project code	Monitor project name							
	Delete Edit		TEMP_WT	溫度_WTtest							
	Delete Edit		WT_BAT	電池_WTtest							
			Confirm Cancel								

Figure 51: Add Device Sales Monitor Information

Note:

 If User updates the monitor item set in the basic MGT module, User will need to delete the previous one and select the monitor item again in the product sales MGT interface. Otherwise, the monitor item will not be updated.



 User can choose not to add monitor items. If User doesn't need to add monitor information, User can directly switch to other tabs to continue adding other information. If User doesn't need to add other information, click "Cancel", and the information will be added successfully.

In the accessories information tab, click "Add" to open the accessory list. Select the desired accessories and click "Confirm" to jump to the supplies information tab.

	Add device sales information										
Basic information	Basic information Monitor information Accessories information Supplies information										
Add	Add										
Operating	Ac	cessory name	Brand	Model	Supplier						
			No Da	ta							
	Confirm Cancel										

Figure 52: Add Device Sales Accessories Information

Note:

- User can only select the accessories that are added by the user's organization or the accessories that the user's organization has the right of agency.
- User can choose not to add the accessories information. If User doesn't need to add the accessories information, User can directly switch to other tabs to continue adding other information. If User doesn't need to add other information, click "Cancel", and the information will be added successfully.

In the supplies information tab, click "Add" to open the consumable list. Select the desired consumables and click "Confirm" to successfully add the equipment sales information.

	Add device sales information ×													
Basic information Mon	itor information Accesso	ries information Suppli	es information											
Add														
Operating	Consumable name	Brand	Model	Supplier	Expiration date									
Delete	贴片_WL		WLT01	WL	③ 2099-12-31 15:59:59									
Delete	貼片_WT		WTT01	WT	· 2099-12-31 15:59:59									
Delete	電池_WL		WL01	WL	③ 2099-12-31 15:59:59									
Delete	電池_WT		WT01	WT	② 2099-12-31 15:59:59									
			Confirm											

Figure 53: Add Device Sales Supplies Information



Note:

- The newly added equipment requires User to manually enable the equipment.
- User can only select the consumables that are added by the user's organization or the consumables that the user's organization has the right of agency.
- The system automatically calculates the consumable expiry date (calculation formula: current date + consumable expiration date). The system allows User to manually edit the consumable expiry date, but the date cannot be set later than the calculated date.
- User can choose not to add the supplies information. If User doesn't need to add the supplies information, click "Cancel", and the equipment sales information will be added successfully.
- According to the consumable expiry date and the preset maintenance order generation rules, the system will automatically generate a maintenance order near the expiry date.

6.2.2 Update Equipment Sales Information

Click "Update" in the operating row to open the modify equipment sales information page. User can edit all of the information except for the equipment number.

			Modify equipment s	ales information			
Basic information	Monitor info	rmation Accessories i	nformation Supplies Information				
,	Product name	WT自動體外去颤躍	Mode	WT-0192	P	roduct type	AED_WT
	Brand	Whaleteq	Manufacture	WT			
	Organization	鲸扬科技	* Equipment No		* Prod	uction date	2021-01-01
**	Warranty date	2026-01-01	Distributo	Input distributor	Fac	tory report:	Select file
							Upload up to 5 documents
	Sublet						
* Co	ompany name	柏林有限公司	* Contact person	愛因斯坦	* Cont	act number	0900000999
	Job title	Please enter the title	* Emai	n/a	* The scheduled insta	llation time	© 2021-08-24 00:00
* Install	ation address	臺灣地區 / 臺灣 / 臺南市	/ 宮田區				
	* Address	官田1街					
* Locatio	on description	2號宅門					
Training program							
		Select the person D	elete				
		Tra	ining period T	rainer Contac	t number Er	nail	Training location

Figure 54: Update Equipment Sales Information



6.2.3 Copy Equipment Sales Information

Click "Copy" in the operating row to open the copy equipment sales information page. User will only need to fill in the equipment number. Click "Next Step" to successfully copy the equipment sales information.

		Copy equipment sal	es information			
Basic information Monitor	information Accessories	information Supplies information				
Product na	ne WT自動體外去颤颤	Model	WT-0192	Product type	AED_WT	
Bra	nd Whaleteq	Manufacturer	WT			
Organizati	on 醇扬科技	* Equipment No.	Please enter the equi	* Production date	iii 2021-01-01	
* Warranty d	te 2026-01-01	Distributor	Input distributor	Factory report	Select file	
					Upload up to 5 documents	
Sub	let 🗌					
* Company na	ne 布拉格有限公司	* Contact person	卡夫卡	Contact number	090000999	
Job t	tle Please enter the title	* Email	n/a	* The scheduled installation time	③ 2021-08-24 00:00	
⁺ Installation addre	\$\$ 臺灣地區 / 臺灣 / 金門縣	1 全湖鎮				
* Addre	ss 查湖1號					
* Location descripti	on 1號水坑					
Training program	Select the person	Detete				
	П	aining period Tra	ainer Contact	number Email	Training location	

Figure 55: Copy Equipment Sales Information

6.2.4 Sales History

Click "Sales History" in the operating row to view detailed information.

	WT-C21-000003 WT-0192 Sales History												
Operating	Company name	Contact pers on	Contact num ber	Installation ti me	End Time	Installation address	Location description	Address					



6.2.5 Enable/Disable

After adding a new piece of equipment, the default status of the equipment will be "disable". Manually enabled the equipment and the system will automatically generate an installation order.

Click "Disable" to disabled the equipment. The system will stop monitoring the disabled equipment.



6.2.6 Equipment Detail

Click "Detail" in the operating row to open the equipment sales information details page. User can check the basic information, monitor information, accessories information, supplies information, and historical orders of the equipment.

Ξ Hon	English V Ann-												
× Menu M	MGT × Task MGT × System log × Produ	ct type MGT × Device model MGT × Monitoring MGT	× Regions MGT × Notify staff MGT ×	Order handler MGT × Accessory MGT ×	Consumable MGT × Product MGT ×	• Sales MGT ×							
	Model Please enter the model	Equipment No. wt	State Please select st	Company name	Please enter company name								
Installatio	on time () Please enter the installation start	time - ③ Please enter the installation end time	C Search C Reset										
Add	Generate report Enable Disable	Import Download template											
	Operating	Equipment No.	Model	Company name	Installation time	State							
	Update Detai Copy Sales History		WT-0192		2021-08-24								
	Update Detail Copy Sales History		WT-0192		2021-08-24								
	Update Detail Copy Sales History		WT-0192		2021-08-24								
				Total 3	10/page ~ < 1 >	Go to 1							

Figure 57: Detail Button

		Equipment sales info	rmation details		
Basic information Monitor info	ormation Accessories information	Supplies information	Historical order		
Product name	WT自動體外去顫器	Model	WT-0192	Product type	AED_WT
Brand	Whaleteq	Manufacturer	WT		
Organization	醇场科技	Equipment No.	Please enter the equi	Production date	2021-01-01
Warranty date	iii 2026-01-01	Distributor	Input distributor	Factory report	
Sublet					
Company name	柏林有限公司	Contact person	爱因斯坦	Contact number	090000999
Job title	Please enter the title	Email	n/a	The scheduled installation time	③ 2021-08-24 00:00
Next maintenance time(Start)	③ Please enter the I				
Installation address	臺灣地區/臺灣/臺南市/會田區				
Address	宫田1街				
Location description	2號名門				
Training program					
	Training period	Trainer	Contact nur	nber Email	Training location
			No Data		

Figure 58: Tabs

Note:

• The historical order information shows the finished orders of the equipment.



6.3 Equipment Information MGT

User can maintain the sales information, the customer information, and view the sale of history in the equipment information MGT interface.

Click "Product Sales MGT" -> "Equipment Information MGT" to enter the equipment information MGT interface.

e. c	Equipment information MGT +						
Pro	roduct name Please enter the product name	Product serial No. Please enter the s	odel State Please select statum	 Purchase date 	Diesos stitet - Please	ector (
Prod	duction date 📰 Please enter i + Please enter t	Outbound date B Plosse enters	Pinase enter 1 Q. Search C. Reset				
1	Import Download template						
	Operating	Product name	Product serial No.	Purchase date	Production date	Outbound date	Sale statur
	Update Detail Sell Rolet Sale of history			2022-01-11	2022-01-11	2022-01-11	Buy out
	Update Detail Self Refet Sale of history			2022-01-10	2022-01-10	2022-01-10	Buy out
	Update Detail Sell Relet Sale of history			2021-12-27	2021-12-03	2021-12-28	Buy out
	Update Detail Sell Relet Sale of history			2021-12-27	2021-12-03	2021-12-28	Buy out
	Update Detail Self Relet Sale of history			2021-12-27	2021-12-03	2021-12-28	Buy out
	Update Detail Self Rolet Sale of history			2021-12-27	2021-12-03	2021-12-28	Buy out
	Update Detail Sell Refet Sale of history			2021-12-27	2021-12-03	2021-12-28	Buy out
	Update: Detail 3et Relet Sale of history			2021-12-27	2021-12-03	2021-12-28	Buy out
	Update Detail Sell Relet Sale of history			2021-12-27	2021-12-03	2021-12-28	Buy out
	Update: Detail Self Relet Sale of history	FIGURE/PUISERSING_MAA IN JO	N130102100301	2021-12-27	2021-12-03	2021-12-28	Buy out

Figure 59: Equipment Information Interface

6.3.1 Add New Device Basic Information

Click "Add" on the top to open the new device basic information page. Select the product name and fill in the product serial number, production date, purchase date, and outbound date. After finishing, click "Confirm" to successfully add new device basic information.

Basic information • Product name • Product serial No. • Product serial No. • Production date	New device basic information											
Basic Information Product name Please enter the product name Please enter the product number Production date Please enter the production date												
Product name Please enter the product name Product serial No. Please enter the product number Production date Please enter the production date												
Product name Please enter the product name Please enter the product number Production date Please enter the production date												
Product serial No. Please enter the product number Production date Production date												
Production date Please enter the production date												
* Purchase date 🗐 Please enter the purchase date												
Outbound date Please enter the date of shipment												
Confirm Cancel												

Figure 60: Add New Device Basic Information



Note:

- The equipment information interface will display only the equipment added by the agent and the department of the agent.
- Users can click the "Sell" button after filling in the outbound date of the equipment.

6.3.2 Update Device Basic Information

Click "Update" in the operating row to open the modify device basic information page, and user can edit the information.

6.3.3 Sell

Click "Sell", and user can select the agent or the users of the customer organization.

Organization MG	Equipment information MGT +								
Product name	Please enter the product name	Product serial No.	Please order the model	State Please select sta	in 🗸 🗸	Purchase date	Please enter - Please	other (
oduction date	🖾 Please enter i + Please enter t	Outbound date	🖾 Please enter - Please enter 1	Search C Reset					
Import E	Download template								
	Operating	Pro	oduct name	Product serial No		Purchase date	Production date	Outbound date	Sale stat
Update Det	al Sell Rolet Sale of history					2022-01-11	2022-01-11	2022-01-11	Buy ou
Update Det	all Sell Relet Sale of history					2022-01-10	2022-01-10	2022-01-10	Buy ou
Update Det	all Sell Relat Sale of history					2021-12-27	2021-12-03	2021-12-28	Buy o
Update Det	all Sell Relet Sale of history					2021-12-27	2021-12-03	2021-12-28	Buy o
Update Det	all Self Relet Sale of history					2021-12-27	2021-12-03	2021-12-28	Buy o
Update Det	all Self Relet Sale of history					2021-12-27	2021-12-03	2021-12-28	Buy o
Update Det	all Sell Relet Sale of history					2021-12-27	2021-12-03	2021-12-28	Buy o
Update Det	all Sell Relet Sale of history					2021-12-27	2021-12-03	2021-12-28	Buy o
Update Det	all Sell Relet Sale of history					2021-12-27	2021-12-03	2021-12-28	Buy o
Update Det	all Self Relet Sale of history					2021-12-27	2021-12-03	2021-12-28	Buy o

Figure 61: Sell Button

When selecting an agent, user will only need to click buy out or rent and fill in the corresponding time. After finishing, user can save the information.

When selecting a user in the customer organization, user will need to maintain the basic information before saving the information.



Basic information	Monitor info	rmation Accessories in	formation Supplies information							
	Product name	WT自動體外去照顧	Model	WT-0192	F	Product type	AED_WT			
	Brand	Whaleteq	Manufacturer	WT						
	Organization	胺扬科技	* Equipment No.	Please enter the equi	- Proc	duction date	2021-01-01			
	Warranty date	2026-01-01	Distributor	Input distributor	Fa	ictory report	Select file			
	u									
	Sublet									
• c	ompany name	布拉檜有限公司	Contact person	卡夫卡	* Con	tact number	0900000999			
	Job title	Please enter the title	* Email	n/a	* The scheduled inst	allation time	③ 2021-08-24 00:00			
^ Insta	llation address	臺灣地區 / 臺灣 / 金門絲	(金湖鎮							
	* Address	金湖1號								
* Locati	on description	1號水坑								
Training program										
		select the person De	lete							
		Trai	ning period Tra	iner Contac	t number E	mail	Training location			

Figure 62: Maintain the Basic Information

6.3.4 Sell

Product na	Please enter the product name	Product serial No.	Please enter the model	State Please select statum	Purchase date	Please otiler - Please	ordar (
roduction d	ate 🖾 Please enter i + Please enter t	Outbound date	🗇 Please enter - Please enter 1	Search C Reset				
Import	Download template							
	Operating	Pro	oduct name	Product serial No.	Purchase date	Production date	Outbound date	Sale stat
Update	Detail Set Rold Sale of history				2022-01-11	2022-01-11	2022-01-11	Buy ou
Update	Detail Sell Relet Sale of history				2022-01-10	2022-01-10	2022-01-10	Buy o
Update	Detail Sell Relet Sale of history				2021-12-27	2021-12-03	2021-12-28	Buy o
Update	Detail Set Relef Sale of history				2021-12-27	2021-12-03	2021-12-28	Buy of
Update	Detail Sell Rolet Sale of history				2021-12-27	2021-12-03	2021-12-28	Buy o
Update	Detail Sell Rolet Sale of history				2021-12-27	2021-12-03	2021-12-28	Buy o
Update	Detail Sell Relet Sale of history				2021-12-27	2021-12-03	2021-12-28	Buy o
Update	Detail Sell Relet Sale of history				2021-12-27	2021-12-03	2021-12-28	Buy o
Update	Detail Sell Relet Sale of history				2021-12-27	2021-12-03	2021-12-28	Buy o
	Datal See Deal Sale of history				2021.12.27	2021.12.03	2024.12.28	Bin o

Figure 63: Relet Button

When the lease expired, user can click "Relet" to set the time again, but user cannot change the organization. If the lease of a piece of equipment expired and the user want to sell it to a different agent or user of the customer organization, the user will need to click "Sell" and fill in the information. In some cases, user can change the status of the equipment to buy out.



6.3.5 Sale of History

Click "Sale of History" to view the corresponding information.

Pro	oduct name Please writer the product name	Product serial No. Please enter the model	State Please select status	Purchase date	Please enter - Please	ector (
Produ	uction date III Please enter - Please enter I	Outbound date	Q Search C Reset				
	Import Download template						
	Operating	Product name	Product serial No.	Purchase date	Production date	Outbound date	Sale statu
	Update Detail Sell Rolet Sale of history			2022-01-11	2022-01-11	2022-01-11	Buy out
	Update Detail Sell Relet Sale of history			2022-01-10	2022-01-10	2022-01-10	Buy out
	Update Detail Sell Relet Sale of history			2021-12-27	2021-12-03	2021-12-28	Buy out
	Update Detail Sell Relet Sale of history			2021-12-27	2021-12-03	2021-12-28	Buy out
	Update Detail Sell Rielet Sale of history			2021-12-27	2021-12-03	2021-12-28	Buy out
	Update Detail Self Relet Sale of history			2021-12-27	2021-12-03	2021-12-28	Buy out
	Update Detail Sell Relet Sale of history			2021-12-27	2021-12-03	2021-12-28	Buy ou
	Update Detail Sell Relet Sale of history			2021-12-27	2021-12-03	2021-12-28	Buy ou
	Update Detail Sell Relet Sale of history			2021-12-27	2021-12-03	2021-12-28	Buy ou
	Indets Dated Foll Date: One of history			2021.12.27	2021 12 02	0004 40 08	Dist out

Figure 64: Sale of History Button

User can update or cancel the sale of history in the interface.

Before the equipment has been sold, user can click "Update" to edit the sale of history. However, user can only edit the status and time of the equipment, and cannot edit the agent or the user of the customer organization.

	Sales History											
Product name:WT自動體外去	Product name:WT自動總外去照譯 Product serial No.:test001											
Operating	Sell type	Organization	Organization Type	Sell start time	Sell end time	Operating time	Operator	Sale status	Invalid state			
Update Cancellation	Buy out	test	Customer	2021-09-23 08:18:40		2021-09-23 08:18:40	huatek	Buy out	normal			

Figure 65: Update Button

Before the equipment has been sold, user can click "Cancellation" to delete the sale of history. After deleting, user can add new sell information of the equipment.

					Sales Hist	ory				
Product n	ame:WT自動體外去	顫器 Product seria	I No.:test001							
	Operating	Sell type	Organization	Organization Type	Sell start time	Sell end time	Operating time	Operator	Sale status	Invalid state
Updat	e Cancellation	Buy out	test	Customer	2021-09-23 08:18:40		2021-09-23 08:18:40	huatek	Buy out	normal

Figure 66: Cancellation Button



7. Order MGT

Order MGT is mainly for maintaining all types of order information, such as dispatch, delete, process, etc.

7.1 Installation Order

When User enables a piece of newly added equipment, the system will automatically generate an installation order. After receiving the installation order generation notification (email), the notify staff of the equipment can log in to the system and dispatch the order to the work order handler.

Click "Order MGT" -> "Installation Order" to enter the installation order interface.

IGT × System log ×	Deside and here \$100.T										
	Product type MGT ×	Device model M	GT × Monitoring MGT	Regions MGT ×	Notify staff MGT ×	Order handler MGT ×	Accessory MGT =	Consumable MGT \times	Product MGT ×	Sales MGT ×	Installation order
Organization Or	ganization	×	Order No.	Please enter the order	No.	Equipment No.	Please enter the ec	uipment No.			
Model Pi	lease enter the model		Status	Please enter the status		Company name	Please enter the co	mpany name			
Starting time	Please enter the start ti	ime -	O Please enter the en	d time	Q Search Q	leset					
Operati	ing	Status	Order No.	Model	Equipment No.	Setup time		Company	same		Creation time
Detail Dispatch Rei	ject Processing	Finished I	Q2021090307370487	Heart Plus II NT		2021-08-2	3			202	1-09-03 15:37:05
Detail Dispatch Re	ject Processing	Finished I	Q2021090307370526	Heart Plus II NT		2021-08-2	2			202	1-09-03 15:37:05
Detail Dispatch Re	ject Processing	Finished I	Q2021090307370341	Heart Plus II NT		2021-09-0	1			202	1-09-03 15:37:04
Detail Dispatch Re	ject Processing	Finished I	Q2021090307370204	Heart Plus II NT		2021-08-12	2			202	1-09-03 15:37:03
Detail Dispatch Re	ject Processing	Finished I	Q2021090307370388	Heart Plus II NT		2021-08-1	3			202	1-09-03 15:37:03
Detail Dispatch Re	ject Processing	Finished I	Q2021090307370185	Heart Plus II NT		2021-08-0	5			202	1-09-03 15:37:02
Detail Dispatch Re	ject Processing	Finished I	Q2021090307370269	Heart Plus II NT		2021-08-12	2			202	1-09-03 15:37:02
Detail Dispatch Re	ject Processing	Finished I	Q2021090307370050	Heart Plus II NT		2021-08-1	9			202	1-09-03 15:37:01
Detail Dispatch Re	ject Processing	Finished I	Q2021090307370193	Heart Plus II NT		2021-08-0	5			202	1-09-03 15:37:01
Detail Dispatch Re	ject Processing	Finished I	Q2021090307365986	Heart Plus II NT		2021-08-12	2			202	1-09-03 15:37:00

Figure 67: Installation Order Interface

7.1.1 Dispatch Installation Orders

After generating an installation order, the system automatically sends an email as a notification to the notify staff of the equipment, and the personnel can click "Dispatch" to assign the order to a work order handler (The system will list the order handler of the equipment on the screen for selections). After selecting the order handler, click "Confirm" and the order status will become pending. The order handler can then start dealing with the installation order.

Note:

• The order generated by the equipment will be dispatched by the notify staff of the equipment set in the sales MGT module.



Home / Order	MGT / Installation order								English V Ann+	
fask MGT × System I	og × Product type MGT	- Device mode	el MGT × Monitoring MGT	× Regions MGT ×	Notify staff MGT ×	Order handler MGT - Accesso	ry MGT × Consumable MGT ×	Product MGT ×	Sales MGT × Installation order +	L
Organization	Organization		Order No.	Please enter the order N	b.	Equipment No. Please e	enter the equipment No.			
Model	Please enter the model		Status	Please enter the status		Company name Please of	enter the company name			
Starting time	Please enter the star	t time	O Please enter the en	d time	Q Search Q F	Reset				
Op	erating	Status	Order No.	Model	Equipment No.	Setup time	Company r	ame	Creation time	
Detail Dispatch	Reject Processing	Finished	IQ2021090307370487	Heart Plus II NT		2021-08-23			2021-09-03 15:37:05	
Detail Dispatch	Reject Processing	Finished	IQ2021090307370526	Heart Plus II NT		2021-08-22			2021-09-03 15:37:05	
Detail Dispatch	Reject Processing	Finished	IQ2021090307370341	Heart Plus II NT		2021-09-01			2021-09-03 15:37:04	
Detail Dispatch	Reject Processing	Finished	IQ2021090307370204	Heart Plus II NT		2021-08-12			2021-09-03 15:37:03	
Detail Dispatch	Reject Processing	Finished	IQ2021090307370388	Heart Plus II NT		2021-08-13			2021-09-03 15:37:03	
Detail Dispatch	Reject Processing	Finished	IQ2021090307370185	Heart Plus II NT		2021-08-05			2021-09-03 15:37:02	
Detail Dispatch	Reject Processing	Finished	IQ2021090307370269	Heart Plus II NT		2021-08-12			2021-09-03 15:37:02	
Detail Dispatch	Reject Processing	Finished	IQ2021090307370050	Heart Plus II NT		2021-08-19			2021-09-03 15:37:01	
Detail Dispatch	Reject Processing	Finished	IQ2021090307370193	Heart Plus II NT		2021-08-05			2021-09-03 15:37:01	
Detail Dispatch	Reject Processing	Finished	1Q2021090307365986	Heart Plus II NT		2021-08-12			2021-09-03 15:37:00	
						Total 3004 10/page	v < 1 2 3	4 5 6	301 > Go to 1	

Figure 68: Dispatch Button

7.1.2 Processing Installation Orders

After the installation order has been dispatched, the system automatically sends an email as a notification to the order handler of the equipment, and the personnel can see the pending orders. Click "Processing" to jump to the order processing page which will show the basic information of the equipment. The order handler will need to fill in the installation information on this page. After finishing, click "Confirm" to successfully deal with the order.

Note:

 When processing the installation order, the order handler will need to fill in the next equipment maintenance date. Then, the system will automatically generate a maintenance order according to the date.

7.1.3 Reject Installation Orders

If the order handler cannot deal with the installation order due to several reasons after the dispatch, the order handler needs to reject the order by clicking "Reject" and the notify staff needs to dispatch the order again after the rejection.

Note:

• Only pending orders can be rejected.

7.2 Alarm Order

When the equipment operation is abnormal (the monitoring value uploaded by the equipment reaches the yellow light or the red light range, and the monitor information is set to automatically generate the alarm order when complying with the lighting rules), the system will generate an alarm order and send an email as a notification to the notify staff of the equipment. After receiving the alarm order generation notification (email),



the notify staff of the equipment can log in to the system and dispatch the order to the order handler. With the use of DFS200 APP, when User is assigning the alarm orders, the system will recommend the best route according to the location of the equipment.

Click "Order MGT" -> "Alarm Order" to enter the alarm order interface.

Home / Order	MGT / Alarm order											English 🗸 Ann -
System log × Product	type MGT × Devic	e model MGT ×	Monitoring MG1	× Regions MGT	× Notify staff MGT ×	Order handler MGT \times	Accessory MGT	× Consumable MGT ×	Product MGT ×	Sales MGT ×	Installation orde	Alarm order ×
Organization	Organization		-	order No. Pleas	e enter the order No.	Equip	ment No.	ase enter the equipment No		Model	Please enter the	model
Status	Status		Compa	ny name Pleas	e enter the company name	Sta	rting time 🕓	Please enter the start time	- © Ple	ease enter the en	d time	
Q Search C	Reset											
	Operating		Source	Status	Order No.	Result	Model	Equipment N	0.	Company name		Creation time
Detail Dispatch	Delete Reject Pr	ocessing	(A)	Finished	WA2021083007470339	Processed	WT-0192				202	21-08-30 15:47:04
Detail Dispatch	Delete Reject Pro	ocessing	8	Dispatched	WA2021082406311753		WT-0192				202	21-08-24 14:31:18
Automatic work	order 👌 Manual wo	rk order							Total 2	10/page 🗸	< 1	> Go to 1

Figure 69: Alarm Order Interface

7.2.1 Dispatch Alarm Orders

After the notify staff logs in to the system, the personnel can click "Dispatch" to assign the order to an order handler (The system will list the order handler of the equipment on the screen for selections). After selecting the order handler, click "Confirm" and the order status will become pending. The order handler can then start dealing with the alarm order.

Note:

• The order generated by the equipment will be dispatched by the notify staff of the equipment set in the sales MGT module.

log × Product type MGT × Device model MGT	× Monitoring MG	T × Regions MGT ×	Notify staff MGT ×	Order handler MGT ×	Accessory MGT × Co	onsumable MGT × Product	MGT × Sales MGT × Insta	Ilation order × • Alarm orde
Organization Organization	-	Order No. Please	enter the order No.	Equip	ment No. Please ente	r the equipment No.	Model Please	enter the model
Status Status	Comp	any name Please	enter the company name	Star	ting time 💿 Please (enter the start time	Please enter the end time	
G Reset								
Search C: Reset	Source	Status	Order No.	Result	Model	Equipment No.	Company name	Creation time
Search C Reset o Operating Detail Dispatch Detele Reject Processing	Source	Status Finished	Order No. WA2021083007470339	Result	Model WT-0192	Equipment No.	Company name	Creation time 2021-08-30 15:47:04
Search C Rest Operating Detail Dispatch Delete Reject Processing Detail Dispatch Delete Reject Processing	Source &	Status Finished Dispatched	Order No. WA2021083007470339 WA2021082406311753	Result Processed	Model WT-0192 WT-0192	Equipment No.	Company name	Creation time 2021-08-30 15:47:04 2021-08-24 14:31:18

Figure 70: Dispatch Button

7.2.2 Processing Alarm Orders

After the alarm order has been dispatched, the system automatically sends an email as a notification to the order handler of the equipment, and the personnel can see the pending orders. Click "Processing" to jump to the order processing page which show the



basic information and the abnormal information of the equipment. The order handler will need to fill in the processing information on this page. After finishing, click "Confirm" to successfully deal with the order.

Note:

• When processing the alarm order, the system will automatically turn the order status into finished no matter the processing outcome of the order is set finished or unfinished.

7.2.3 Reject Alarm Orders

If the order handler cannot deal with the alarm order due to several reasons after the dispatch, the order handler needs to reject the order by clicking "Reject" and the notify staff needs to dispatch the order again after the rejection.

Note:

• Only pending orders can be rejected.

7.2.4 Add New Alarm Orders

In addition to automatic generation, User can manually add an alarm order by clicking "Add". After selecting an equipment, click "Confirm".

Home / Order MGT / Alarm order								English V Ann-
System log × Product type MGT × Device model MGT >	Monitoring N	GT × Regions MGT	× Notify staff MGT ×	Order handler MGT ×	Accessory MGT × Co	ensumable MGT × Produ	ict MGT × Sales MGT × I	• Alarm order ×
Organization Organization	w.	Order No. Pleas	e enter the order No.	Equip	ment No. Please ente	r the equipment No.	Model Plea	ise enter the model
Status Status	Con	ipany name Pleas	e enter the company name	Star	ting time 🕓 Please e	enter the start time	Please enter the end tim	e
Q Search Q Reset								
Add								
Operating	Source	Status	Order No.	Result	Model	Equipment No.	Company name	Creation time
Detail Dispatch Delete Reject Processing	۲	Finished	WA2021083007470339	Processed	WT-0192			2021-08-30 15:47:04
Detail Dispatch Delete Reject Processing	3	Dispatched	WA2021082406311753		WT-0192			2021-08-24 14:31:18
(e)Automatic work order							Total 2 10/page ~	< 1 > Go to 1



	Select equipment		
Please enter the model	Equipment No. wt		
Equipment No.	Model	Company name	Installation time
	WT-0192		2021-08-24
	WT-0192		2021-08-24
	WT-0192		2021-08-24
	Please enter the model Equipment No.	N Please enter the model Equipment No. vt Equipment No. Vt Model VT-0192 VT-0192 VT-0192	Please enter the model Equipment No. wt Equipment No. Model Company name WT-0192 WT-0192 Image: Company name WT-0192 WT-0192 Image: Company name

Figure 72: Select Equipment



Open the add new alarm work order page and select the operation item. After filling in the information, click "Confirm" to successfully add new alarm order.

Product name	WT自動體外去顫器	Model	WT-0192	Product type	AED_WT
Brand	Whaleteq	Manufacturer	WT		
Organization	鲸扬科技	Equipment No.		Production date	2021-01-01 08:00:00
Warranty date	2026-01-01 08:00:00	Distributor			
Company name	布拉格有限公司	Contact person	卡夫卡	Contact number	0900000999
Job title		Email	n/a	The scheduled i	2021-08-24 08:00:00
				nstallation time	
Installation add	臺灣地區、臺灣、金門縣、金湖鎮	Address	金湖1號	Location descri	1號水坑
ress				ption	
Operation item	Please select an operation item	~			
Notes	Please enter a note description				

Figure 73: Add New Alarm Work Order

Note:

- Operating items refer to the monitor items.
- Manually added orders can be deleted, but automatically generated orders cannot be deleted.

7.3 Maintenance Order

The maintenance orders are divided into two categories. The first category will be equipment maintenance. When the maintenance due date is coming (maintenance order generation date can be set in the parameter MGT module), the system will automatically generate a maintenance order and show it on the maintenance order interface. The system will send an email as a notification to the notify staff.

Another category will be replaced consumables. When the expiry date of the consumable is coming (maintenance order generation date can be set in the parameter MGT module), the system will automatically generate a maintenance order and show it on the maintenance order interface. The system will send an email as a notification to the notify staff.

Click "Order MGT" -> "Maintenance Order" to enter the maintenance order interface.

Home / Order	MGT / Maintenance order								English	 ✓ Ann •
ct type MGT × Device m	nodel MGT × Monitoring MGT ×	Regions MGT ×	Notify staff MGT ×	Order handler MGT ×	Accessory MGT × Consu	umable MGT × Product M	GT × Sales MGT ×	Installation order \times	Alarm order × • Mainte	enance order ×
Organization	Organization	Ŧ	Order No.	ease enter the order No.	м	fodel Please enter the n	nodel			
Status	Status		Order type Pla	ease select the order type	Company r	name Please enter the c	ompany name			
Starting time	O Please enter the start time	• © Ple	ase enter the end ti	Q Searc	h 🖸 Reset					
	Operating	Order type	Status	Order No.	Model	Equipment No.		Company name	Creation	i time
Detail Dispatch	Delete Reject Processing	۵	Pending	BM2021091106500791	Heart Plus II NT				2021-09-11	14:50:07
Detail Dispatch	Delete Reject Processing	۵	Dispatched	BM2021091106485132	Heart Plus II NT				2021-09-11	14:48:52
Detail Dispatch	Delete Reject Processing	۵	Finished	BM2021091105363627	Heart Plus II NT				2021-09-11	13:36:37
Detail Dispatch	Delete Reject Processing	۵	Dispatched	BM2021091105341062	Heart Plus II NT				2021-09-11	13:34:11
Detail Dispatch	Delete Reject Processing	٥	Dispatched	BM2021091105333756	Heart Plus II NT				2021-09-11	13:33:38
Detail Dispatch	Delete Reject Processing	۵	Dispatched	BM2021091104191861	Heart Plus NT-180				2021-09-11	12:19:19
Detail Dispatch	Delete Reject Processing	0	Pending	BM2021091103555076	Heart Plus II NT				2021-09-11	11:55:51
Detail Dispatch	Delete Reject Processing	۵	Dispatched	BM2021083005433346	WT-0192				2021-08-30	13:43:33
Detail Dispatch	Delete Reject Processing	٥	Pending	BM2021082611033819	Heart Plus NT-180				2021-08-26	19:03:39
Detail Dispatch	Delete Reject Processing	۵	Pending	BM2021082611020616	Heart Plus NT-180				2021-08-26	19:02:06
@Equipment mainten	ance 🗟 Replace consumables						Total 13	10/page <	1 2 >	Go to 1

Figure 74: Maintenance Order Interface

7.3.1 Dispatch Maintenance Orders

After the notify staff logs in to the system, the personnel can click "Dispatch" to assign the order to an order handler (The system will list the order handler of the equipment on the screen for selections). After selecting the order handler, click "Confirm" and the order status will become pending. The order handler can then start dealing with the maintenance order.

Note:

• The order generated by the equipment will be dispatched by the notify staff of the equipment set in the sales MGT interface.

E Home / Order	MGT / Maintenance order								English 🗸 Ann •
ct type MGT × Device m	odel MGT × Monitoring MGT ×	Regions MGT ×	Notify staff MGT \times	Order handler MGT ×	Accessory MGT × Cons	sumable MGT × Product MGT >	Sales MGT × In	nstallation order × Al	arm order × • Maintenance order ×
Organization	Organization	v	Order No.	ease enter the order No.		Model Please enter the mode			
Status	Status		Order type	ease select the order type	Company	name Please enter the comp	any name		
Starting time	O Please enter the start time	- O Ple	ase enter the end ti	C Searc	h C Reset				
700	Operating	Order type	Status	Order No.	Model	Equipment No.	Com	ipany name	Creation time
Detail Dispatch	Delete Reject Processing	۵	Pending	BM2021091106500791	Heart Plus II NT				2021-09-11 14:50:07
Detail Dispatch	Delete Reject Processing	۵	Dispatched	BM2021091106485132	Heart Plus II NT				2021-09-11 14:48:52
Detail Dispatch	Delete Reject Processing	۵	Finished	BM2021091105363627	Heart Plus II NT				2021-09-11 13:36:37
Detail Dispatch	Delete Reject Processing	۵	Dispatched	BM2021091105341062	Heart Plus II NT				2021-09-11 13:34:11
Detail Dispatch	Delete Reject Processing	۵	Dispatched	BM2021091105333756	Heart Plus II NT				2021-09-11 13:33:38
Detail Dispatch	Delete Reject Processing	۵	Dispatched	BM2021091104191861	Heart Plus NT-180				2021-09-11 12:19:19
Detail Dispatch	Delete Reject Processing	٥	Pending	BM2021091103555076	Heart Plus II NT				2021-09-11 11:55:51
Detail Dispatch	Delete Reject Processing	۵	Dispatched	BM2021083005433346	WT-0192				2021-08-30 13:43:33
Detail Dispatch	Delete Reject Processing	٥	Pending	BM2021082611033819	Heart Plus NT-180				2021-08-26 19:03:39
Detail Dispatch	Delete Reject Processing	۵	Pending	BM2021082611020616	Heart Plus NT-180				2021-08-26 19:02:06
©Equipment mainten	ance @Replace consumables						Total 13	0/page V <	1 2 > Go to 1

Figure 75: Dispatch Button



7.3.2 Processing Maintenance Orders

After the maintenance order has been dispatched, the system automatically sends an email as a notification to the order handler of the equipment, and the personnel can see the pending orders. Click "Processing" to deal with the order. If the maintenance order type is equipment maintenance, the system will automatically determine the equipment type: when the equipment is an AED, the specified AED maintenance order page will be opened; when the equipment is a non-AED, the general maintenance order page will be opened. If the maintenance order type is replace consumables, the maintenance order page of replacement consumables will be opened.

Click "Confirm" after filling in the maintenance information, and the order will be finished processing.

Note:

- When processing the maintenance order, the system will automatically turn the order status into finished no matter the processing outcome of the order is set finished or unfinished.
- After processing, the system will automatically calculate the next maintenance date.
- The system automatically calculates the consumable expiry date when processing the order. However, the system allows User to manually edit the consumable expiry date, but the date cannot be set later than the calculated date.

7.3.3 Reject Maintenance Orders

If the order handler cannot deal with the maintenance order due to several reasons after the dispatch, the order handler needs to reject the order by clicking "Reject" and the notify staff needs to dispatch the order again after the rejection.

Note:

• Only pending orders can be rejected.

7.3.4 Add New Maintenance Orders

According to personal needs, User can manually add a maintenance order by clicking "Add". After selecting an equipment, click "Confirm".

Home / Orde	r MGT / Maintenance order									English 🗸 Ann •
pe MGT × Device	model MGT × Monitoring MGT ×	Regions MGT ×	Notify staff MGT ×	Order handler MGT × A	ccessory MGT × Consumat	ble MGT × Product MGT ×	Sales MGT ×	Installation order \times	Alarm order $\ \times$	Maintenance order ×
Organization	Organization	Ŧ	Order No.	ase enter the order No.	Mode	Please enter the model				
Status	Status		Order type Ple	ase select the order type	Company nam	Please enter the company	name			
Starting time	Please enter the start time	- © Ple	ase enter the end ti	Q Search	C Reset					
Add										
	Operating	Order type	Status	Order No.	Model	Equipment No.		Company name		Creation time
Detail Dispatch	Delete Reject Processing	۵	Pending	BM2021091106500791	Heart Plus II NT				. 20)21-09-11 14:50:07
Detail Dispatch	Delete Reject Processing	۵	Dispatched	BM2021091106485132	Heart Plus II NT				. 20)21-09-11 14:48:52
Detail Dispatch	Delete Reject Processing	٥	Finished	BM2021091105363627	Heart Plus II NT				. 20)21-09-11 13:36:37
Detail Dispatch	Delete Reject Processing	۵	Dispatched	BM2021091105341062	Heart Plus II NT				21)21-09-11 13:34:11
Detail Dispatch	Delete Reject Processing	٥	Dispatched	BM2021091105333756	Heart Plus II NT				. 20)21-09-11 13:33:38
Detail Dispatch	Delete Reject Processing	0	Dispatched	BM2021091104191861	Heart Plus NT-180				20)21-09-11 12:19:19
Detail Dispatch	Delete Reject Processing Delete Reject Processing	0	Dispatched Pending	BM2021091104191861 BM2021091103555076	Heart Plus NT-180 Heart Plus II NT				20)21-09-11 12:19:19)21-09-11 11:55:51
Detail Dispatch Detail Dispatch Detail Dispatch	Delete Reject Processing Delete Reject Processing Delete Reject Processing	© ©	Dispatched Pending Dispatched	BM2021091104191861 BM2021091103555076 BM2021083005433346	Heart Plus NT-180 Heart Plus II NT WT-0192				20	021-09-11 12:19:19 021-09-11 11:55:51 021-08-30 13:43:33
Detail Dispatch Detail Dispatch Detail Dispatch Detail Dispatch	Delete Reject Processing Delete Reject Processing Delete Reject Processing Delete Reject Processing	© © ©	Dispatched Pending Dispatched Pending	BM2021091104191861 BM2021091103555076 BM2021083005433346 BM2021082611033819	Heart Plus NT-180 Heart Plus II NT WT-0192 Heart Plus NT-180				20	021-09-11 12:19:19 021-09-11 11:55:51 021-08-30 13:43:33 021-08-26 19:03:39

Figure 76: Add New Maintenance Order Button

					Select eq	uipment				×
Brand	Please enter the br	and	Model Please ent	er the model	Equipment No.	. wt		Q	Search Q Rese	ət
	Organization	Brand	Equipment No.	Model	Product type	Company name	Production date	Manufacturer	Installation time	Installation address
	鲸扬科技	Whaleteq		WT-0192	AED_WT		2021-01-01 0	WT	2021-08-24 2	臺灣地區.臺灣.臺
~	鲸扬科技	Whaleteq		WT-0192	AED_WT		2021-01-01 0	WT	2021-08-24 0	臺灣地區.臺灣.金
	鲸扬科技	Whaleteq		WT-0192	AED_WT		2021-01-01 0	WT	2021-08-24 2	臺灣地區.臺灣.澎
					Confirm	Cancel	т	otal 3 10/page	~ < 1	> Go to 1

Figure 77: Select Equipment

In the new maintenance order page, select the processing item and fill in the information. Click "Confirm" to successfully add a maintenance order.



		Ne	w maintenance order			×
* Processing it	Equipment maintenance					
Organization	鲸扬科技	Brand	Whaleteq	Product type	AED_WT	
Equipment N	WT-C21-000002	Model	WT-0192	Manufacturer	WT	
ο.						
Production Da	© 2021-01-01 00:00:00	Warranty date	© 2026-01-01 00:00:00	Last maintena	Plea ast mainten;	
te				nce time		
Company nam	布拉格有限公司	Contact perso	卡夫卡	Contact numb	0900000999	
е		n		er		
Job title		Email	n/a	Installation ad	臺灣地區.臺灣.金門縣.金湖鎮	
				dress		
Address	金湖1號	Location desc	1號水坑			
		ription				
Remark						
			Confirm			

Figure 78: Add New Equipment Maintenance Order

		Nev	w maintenance order		×
* Processing it	Replace consumables \sim	Replacement i	Replacement item 🗸	7	
em		tem			
Organization	鲸扬科技	Brand	Whaleteq	Product type	AED_WT
Equipment N	WT-C21-000002	Model	WT-0192	Manufacturer	WT
о.					
Production Da	© 2021-01-01 00:00:00	Warranty date	③ 2026-01-01 00:00:00	Last maintena	Please select the last mainten:
te				nce time	
Company nam	布拉格有限公司	Contact perso	卡夫卡	Contact numb	090000999
e		n		er	
Job title		Email	n/a	Installation ad	臺灣地區.臺灣.金門縣.金湖鎮
				dress	
Address	金湖1號	Location desc	1號水坑		
		ription			
Remark					
			Confirm		

Figure 79: Add New Replace Consumables Maintenance Order

Note:

- Manually added orders can be deleted before dispatching.
- The manually added orders require the notify staff to dispatch.



7.4 Training Order

After filling in the training program in the sales MGT interface, the system will automatically generate a training order according to the set time (training order generation date can be set in the parameter MGT module).

Click "Order MGT" -> "Training Order" to enter the training order interface.

Home / Order MGT / Training order	Home / Otder MGT / Training order English > An+											
avice model MGT × Monitoring MGT × Regions MGT ×	Notify staff MGT ×	Order handler MGT ×	Accessory MGT × Consu	mable MGT × Product MG	T × Sales MGT ×	Installation order × Alar	m order × Maintenanc	e order × • Training order ×				
Organization Organization	- Order	r No. Please enter th	e order No.	Model	Please enter the model							
Status Status	Company n	name Please enter th	e company name	Starting time	O Please enter the st	art time • ③ Please	enter the end time					
C Search © Reset	Status	Order No.	Model	Equ	ipment No.	Company	ame	Creation time				
Detail Dispatch Delete Reject Processing	Dispatched 1	TR2021082406303457	WT-0192					2021-08-24 14:30:35				
Detail Dispatch Delete Reject Processing	Dispatched 1	TR2021081101000049	KT-100					2021-08-11 09:00:01				
						Total 2	10/page ~ <	1 > Go to 1				

Figure 80: Training Order Interface

7.4.1 Dispatch Training Orders

After generating a training order, the system automatically sends an email as a notification to the notify staff of the equipment, and the personnel can click "Dispatch" to assign the order to an order handler (The system will list the order handler of the equipment on the screen for selections). After selecting the order handler, click "Confirm" and the order status will become pending. The order handler can then start dealing with the training order.

Note:

The order generated by the equipment will be dispatched by the notify staff of the equipment set in the sales MGT interface.

Home / Order MGT / Training order	English V Ann+										
avice model MGT × Monitoring MGT × Regions MGT ×	Notify staff MGT ×	Order handler MGT ×	Accessory MGT × Co	onsumable MGT × Product	MGT × Sales MGT ×	Installation order ×	Alarm order ×	Maintenance order ×			
Organization Organization	- Ord	ler No. Please enter t	he order No.	Model	Please enter the mode						
Status Status	Company	name Please enter t	he company name	Starting time	Please enter the s	tart time 🔹 🕓	Please enter the en	d time			
C Search C Reset											
Operating	Status	Order No.	Model	I I	equipment No.	Con	npany name	Creation time			
Detail Dispatch Delete Reject Processing	Dispatched	TR2021082406303457	WT-019	32				2021-08-24 14:30:35			
Detail Dispatch Delete Reject Processing	Dispatched	TR2021081101000049	KT-100	D				2021-08-11 09:00:01			
						Total	12 10/page V	< 1 > Go to 1			

Figure 81: Dispatch Button



7.4.2 Processing Training Orders

After the training order has been dispatched, the system automatically sends an email as a notification to the order handler of the equipment, and the personnel can see the pending orders. Click "Processing" to jump to the order processing page, which shows the basic information of the equipment. The order handler will need to fill in the processing information. After finishing, click "Confirm" to successfully deal with the order.

Note:

 When processing the training order, the system will automatically turn the order status into finished no matter the processing outcome of the order is set finished or unfinished.

7.4.3 Reject Training Orders

If the order handler cannot deal with the training order due to several reasons after the dispatch, the order handler needs to reject the order by clicking "Reject" and the notify staff needs to dispatch the order again after the rejection.

7.4.4 Add New Training Orders

In addition to automatic generation, User can manually add an alarm order by clicking "Add". After selecting an equipment, click "Confirm".

Home / Order MGT / Training order	E Home / Order MGT / Training order English 🗸 Ann-											
avice model MGT × Monitoring MGT × Regions MGT ×	Notify staff MGT ×	Order handler MGT ×	Accessory MGT × Consu	mable MGT = Product N	MGT × Sales MGT ×	Installation order	× Alarm order × Mainte	nance order × • Training order ×				
Organization Organization	- Ord	er No. Please enter th	he order No.	Model	Please enter the mode							
Status Status	Company	name Please enter th	he company name	Starting time	Please enter the st	lart time	O Please enter the end time					
Q Search Q Reset	6 H H	0-1-14						funda das				
Operating	Status	Order No.	Model	E	quipment No.	,	ompany name	Creation time				
Detail Dispatch Delete Reject Processing	Dispatched	TR2021082406303457	WT-0192					2021-08-24 14:30:35				
Detail Dispatch Delete Reject Processing	Dispatched	TR2021081101000049	KT-100					2021-08-11 09:00:01				
						Т	otal 2 10/page 🗸	< 1 > Go to 1				

Figure 82: Add New Training Order Button



				Select equip	ment				
	Model	Please enter the model	Equipment No.	wt					
		Equipment No.		Model		Company name		Installation time	
				WT-0192				2021-08-24	
~				WT-0192				2021-08-24	
				WT-0192				2021-08-24	
						Total 3 10/pag	e ~ <	1 > Go to	1
				Confirm	Cancel				

Figure 83: Select Equipment

Open the add new training work order page and fill in the information. Click "Confirm" to successfully add new training order.

VT 百動總外 未熟練 Vhaleleq の5643.8 1026-01-01 08:00:00 12編編約4版公司	Nev Model Manufacturer Equipment No. Contact person Email	v training work order wrt-0192 wrt wrt wrt C21-000001 調用 nia	Product type Production date Contact number The scheduled i nstallation time	AED_WT 2021-01-01 08:00:00 0900000999 2021-08-24:06:00:00
YYTEALMEN A: 大吉田福 Whateleg 1956年8月 (1256-01-01-08:00:00 1158月18月19日) 1158月18日 1158月18日 1158月18日 1158月18日 1158 1158	Model Manufacturer Equipment No. Contact person Email	WT-0192 WT WT-C21-000001 應利 nia	Product type Production date Contact number The scheduled i nstallation time	AED_WT 2021-01-01 08:00:00 0900000099 2021-08-24 08:00:00
Vhaleeq 955432 1026-01-01 08:00:00 928034/MIRC230	Manufacturer Equipment No. Contact person Email	WT-C21-000001 速和 n/a	Production date Contact number The scheduled i nstallation time	2021-01-01 08 00:00 0900000999 2021-08-24 08 00:00
的基料2枚 1026-01-01 08.00.00 13副編約件例公司	Equipment No. Contact person Email	WT-C21-000001 遼利 n/a	Production date Contact number The scheduled i nstallation time	2021-01-01 08:00:00 09000000999 2021-08-24 08:00:00
025-01-01 08:00:00 出編編的有用公司	Contact person Email	違利 n/a	Contact number The scheduled i nstallation time	0900000999 2021-08-24 08:00:00
巴塞羅納內有限公司	Contact person Email	連利 n/a	Contact number The scheduled i nstallation time	0900000999 2021-08-24 08:00:00
	Email	n/a	The scheduled in nstallation time	2021-08-24 08:00:00
臺灣地區 臺灣 游湖縣 七美鄉	Address	七美1街	Location descri	2號電
ing period Trainer	Cont	act number	Email Trainin	g Location
Trainer v	Email		Contact number	
	Training Locati			
Please enter a note description				
in,	g period Trainer	period Trainer Cont h taleer V Please enter a note description Figure Figure Figure	period Trainer Contact number No Data Indeer Training Locat on Please enter a note description Figure 84: Note	g period Trainer Contact number Email Trainer

Note:

• Manually added orders can be deleted before dispatching.

7.5 Other Order

Other items that need to be dealt with by the order handlers can be dispatched by adding other orders.

Click "Order MGT" -> "Other Order" to enter the other order interface.

Home / Order MGT / Other order	Home / Order MGT / Other order Ann +											
Monitoring MGT × Regions MGT × Notify staff MG	T × Order handler M	GT × A	Accessory MGT × Co	nsumable MGT ×	Product MGT ×	Sales MG	r × Installati	on order ×	Alarm order ×	Maintenance order ×	Training order ×	• Other order ×
Organization Organization	- Or	der No.	Please enter the order	r No.		Status	Status					
Creater Please enter the creator	Compan	y name	Please enter the comp	any name	Startin	ig time	9 Please enter	the start tir	ne -	Please enter the en	id time	
Q. Search Q. Reset												
Operating	Order type	Status	Order No.		Company	name			Ci	eater	Cre	eation time
Detail Dispatch Delete Reject Processing	Customer calls	Finished	AO2021082406333	142	希臘有阿	公司				Ann	2021-0	8-24 14:33:30
									Tot	al 1 10/page 🗸	< 1 >	Go to 1

Figure 85: Other Order Interface

7.5.1 Add New Other Orders

Click "Add" on the top and select an equipment. After selecting, click "Confirm".

Home / Order	Home / Order MGT / Other order												
Monitoring MGT ×	Regions MGT × Notify staf	MGT × Order handler	MGT × /	Accessory MGT × C	consumable MGT ×	Product MGT ×	Sales MGT	× Installatio	on order ×	Alarm order ×	Maintenance order ×	Training order ×	• Other order ×
Organization	Organization	- c	rder No.	Please enter the ord	ler No.		Status	Status					
Creater	Please enter the creator	Compa	ny name	Please enter the con	npany name	Startin	g time	Please enter	r the start tin	ne -	G Please enter the en	d time	
Q Search Q	Q Search O Reset												
	Operating	Order type	Status	Order No.		Company	name			Cr	eater	Cre	ation time
Detail Dispatch	Delete Reject Processin	g Customer calls	Finished	1						1	Ann	2021-08	3-24 14:33:30
										Tota	al 1 10/page v	< 1 >	Go to 1

Figure 86: Add New Other Order Button

		Select equipmer	ht	
Please enter the model	Equipment No	. wt		
Equipment No.		Model	Company name	Installation time
		WT-0192		2021-08-24
		WT-0192		2021-08-24
		WT-0192		2021-08-24
	el Please enter the model Equipment No.	el Please enter the model Equipment No.	Equipment No. wt Equipment No. Model 0 0 0 0 0 0 0 0 0 0 0 0	Equipment No. wt Equipment No. Model Company name VIT-0192 VIT-0192 VIT-0192 VIT-0192 VIT-0192 VIT-0192

Figure 87: Select Equipment

Fill in the document name and operation items. After clicking "Confirm", a new other order will be added.



		Add another de	ocument			×
* Document name	Document name					
Product name	WT自範體外去顯識	Model	WT-0192	Product type	AED_WT	
Brand	Whaleteq	Manufacturer	WT			
Organization	醇扬科技	Equipment No.		Production date	2021-01-01	
Warranty date	2026-01-01	Distributor				
Company name	布拉格有限公司	Contact person	++++	Contact number	0900000999	
Job title		Email	n/a	The scheduled installation time	2021-08-24 08:00:00	
Installation address	盧單地區 盧罩 金門縣 金湖 鎮					
Address	全湖1號					
Location description	1號水坑					
* Operation item	Please select an oper 🤟					
Notes	Please enter a note description			A		



Note:

• Pending orders can be deleted.

7.5.2 Dispatch Other Orders

After generating a new other order, the system automatically sends an email as a notification to the notify staff of the equipment, and the personnel can click "Dispatch" to assign the order to an order handler (The system will list the order handler of the equipment on the screen for selections). After selecting the order handler, click "Confirm" and the order status will become pending. The order handler can then start dealing with the other order.

7.5.3 Processing Other Orders

After the other order has been dispatched, the system automatically sends an email as a notification to the order handler of the equipment, and the personnel can see the pending orders. Click "Processing" to jump to the order processing page, which shows the basic information of the equipment. The order handler can fill in the processing information. After finishing, click "Confirm" to successfully deal with the order.

7.5.4 Reject Other Orders

If the order handler cannot deal with the other order due to several reasons after the dispatch, the order handler needs to reject the order by clicking "Reject" and the notify staff needs to dispatch the order again after the rejection.



8. Monitoring

Monitoring module is mainly for maintaining Equipment status related information.

8.1 Equipment Status

Equipment status module displays the current operation information of the equipment. The system will automatically change the operating status according to the monitoring value updated by the APP.

Click "Monitoring" -> "Equipment Status" to enter the equipment status interface.

English Home / Monitoring / Equipment status												
Regions MGT × Notify st	aff MGT × Order handler	r MGT × Accessory MGT × Con	sumable MGT × Product MGT ×	Sales MGT ×	Installation order \times	Alarm order ×	Maintenance order ×	Training order × Othe	er order ×	Equipment status ×		
Brand Please enter the	brand	Model Please enter the	model Equipmen	nt No. wt		Ор	erating status Plea	se select status				
Q Search & Rese	t											
Operating status	Operating	Brand		Model				Equipment No.				
	Detail	Whaleteq		WT-0192								
	🗈 Detail	Whaleteq		WT-0192								
	🕒 Detail	Whaleteq		WT-0192								
							Total 3	10/page <	1 >	Go to 1		

Figure 89: Equipment Status Interface

Click "Detail" to view the detailed monitoring value information.

				Equ	uipmen	t status details				×
	Product name	WT自動體外去顫器			Model	WT-0192		Product type	AED_WT	
	Brand	Whaleteq		Manut	facturer	WT				
	Organization	鲸扬科技		Equipm	nent No.			Production date	e 2021-01-0	1
	Warranty date	2026-01-01		Dis	tributor					
	Company name	柏林有限公司		Contact	person	愛因斯坦		Contact numbe	r 09000009	99
	Job title				Email	n/a	The sched	uled installation time	2021-08-2	4 08:00:00
Insta	allation address	臺灣地區。臺灣、臺南市、官民		Ą	Address	官田1街		Location description	1 2號宅門	
Device notification	staff									
	0	rganization	4	iccount		Name	Contact	number		Email
		鲸扬科技	ann_v	vhaleteqtest		Ann	099999	9999	cutt	e_ann@yahoo.com
Equipment informat	tion									
	Operating	status Det	ection item	Upper limit		Lower limit	Actual value	Time		Data sources
						No Data				

Figure 90: Equipment Status Details



Note:

 Before the equipment updates the first monitoring value, the operating status will remain green light. After updating the value, the system will change the light to red, yellow, or green according to the value.

8.2 Equipment Data MGT

User can view the historical monitoring data in the equipment data MGT module.

Click "Monitoring" -> "Equipment Data MGT" to enter the equipment data MGT interface.

Ξ Hor	ne / Monitoring / Equi	pment data MGT										English v Ann-
ify staff MGT	Order handler MGT ×	Accessory MGT ×	Consumable MGT ×	Product MGT ×	Sales MGT ×	Installation order ×	Alarm order ×	Maintenance order $\ \times$	Training order ×	Other order $\ \times$	Equipment status ×	Equipment data MGT ×
Brand	Please enter the brand		Model Please e	nter the model	Eq	uipment No. wt		C	्र Search 🛛 🛇 F	Reset		
Add	Import Download ter	nplate										
	Operating	Brand					Model			Equipment No.		
	Detail	Whaleteq				WT-0192						
	🗈 Detail		Whaleteq				WT-0192					
	Detail		Whaleteq				WT-0192					
										Total 3 10/p	age 🗸 < 1	> Go to 1

Figure 91: Equipment Data MGT Interface

8.2.1 Equipment Data Details

Click "Detail" in the operating row to view the historical monitoring data.

				Equipment data details				:
Product type	AED_WT	Model W1	r-0192 Equi	oment No. WT-C21-000002				
Detection item code	Please enter th	e test item	Data Sour	Ces Please enter the data source	~			
Starting time	Please ente	er the start time	End T	ime () Please enter the end time	Q Search	© Reset		
Detection ite	m code	Test item	name	Value	Time		Data Sour	rces
TEMP_V	VT	溫度_W1	ltest	60	2021-08-30 23	:47:02	Manual e	ntry
				Cancel	Total 1	10/page 🗸	(1)	Go to 1

Figure 92: Equipment Data Details

8.2.2 Add New Monitoring Data

For the equipment which cannot automatically update the monitoring value, User can manually add it to the system.



Select a piece of equipment and click "Add" in the equipment data MGT interface.

≣ Hor	me / Monitoring / Equi	pment data MGT										English V Ann -
tify staff MGT	× Order handler MGT ×	Accessory MGT × Consul	mable MGT × Pro	duct MGT × Sal	les MGT ×	Installation order \times	Alarm order ×	Maintenance order ×	Training order $\ \times$	Other order ×	Equipment status ×	• Equipment data MGT ×
Brand	Please enter the brand	Mod	el Please enter ti	ne model	Eq	uipment No. wt			्र Search िः ।	Reset		
Add	Import Download te	mplate										
•	Operating	Brand					Model				Equipment No.	
2	🗈 Detail	W	/haleteq				WT-0192					
	🗈 Detail	W	/haleteq				WT-0192					
	Detail	W	/haleteq				WT-0192					
										Total 3 10/p	page 🗸 🤇 1	> Go to 1

Figure 93: Add New Monitoring Data Button

Click "Select test item" and choose a desired monitoring item.

	New equipment data	I Contraction of the second	>
* Organization _ 鲸扬科技	* Brand Whaleteq	* Product Type A	ED_WT
* Equipment N	* Model WT-0192	* Production da 2	021-01-01 00:00:00
0.		te	
* Manufacturer WT Select test item			
Operating	Detection item code	Value	Detection time
	No Data		
	Confirm Cancel		

Figure 94: Select Test Item Button

After filling in the value and detection time, click "Confirm" to successfully add the information.

			New equipment data		:
* Organization	鲸扬科技	* Brand	Whaleteq	* Product Type	AED_WT
* Equipment N		* Model	WT-0192	* Production da	2021-01-01 00:00:00
ο.				te	
* Manufacturer Select test item	WT				
	Operating	Det	ection item code	Value	Detection time
	Delete		溫度_WTtest	20	· 2021-09-27 00:00:00
			Confirm Cancel		

Figure 95: Add New Equipment Data Page



8.2.3 Download Template/Import

Click "Download template" to download the template from the system. Fill in the equipment information and the detection value in the template. Click "Import" to successfully import product information.

≣ Ho	me / Monitoring / Eq	uipment data MGT										English v Ann•
fy staff MGT	× Order handler MGT	× Accessory MGT ×	Consumable MGT ×	Product MGT ×	Sales MGT ×	Installation order ×	Alarm order ×	Maintenance order ×	Training order ×	Other order ×	Equipment status ×	• Equipment data MGT ×
Brand	Please enter the brand		Model Please e	nter the model	Eq	uipment No. w		C	ର Search ବିଜାନ	Reset		
Add	Import Download t	template										
	Operating		Brand				Model				Equipment No.	
	Detail		Whaleteq				WT-0192					
	🗈 Detail		Whaleteq				WT-0192					
	Detail		Whaleteq				WT-0192					
										Total 3 10/pa	age V < 1	> Go to 1

Figure 96: Download Template/Import Buttons

8.3 Monitoring Record

This module shows all manually added monitoring data.

Click "Monitoring" -> "Monitoring Record" to enter the monitoring record interface.

E Home / Mor	nitoring / Monitoring record										English V Ann•
r handler MGT × Acc	cessory MGT × Consumable MGT ×	Product MGT ×	Sales MGT ×	Installation order $\ \times$	Alarm order \times	Maintenance order ×	Training order ×	Other order ×	Equipment status	× Equipment data MGT ×	Monitoring record ×
Brand Please er	nter the brand	Model Please	enter the model	Eq	uipment No.	Please enter the equip	ment No.	Inspector	Inspector		
Operating	Inspector			Detection tir	me		Testing equipr	nent code		Testing equipmer	t model
🖹 Detail	Ann			2021-08-3	0					WT-0192	
									Total 1)/page V < 1	> Go to 1

Figure 97: Monitoring Record Interface

Click "Detail" to view the inspection record details.

Inspection record details \times										
Organization 鲸扬科技	Bran	d Whaleteq	Produc	t Type AED_WT						
Equipment No. WT-C21-0	000002 Mode	el WT-0192	Manufa	acturer WT						
Production date 2021-01-0)1 08:00:00									
Detection item code	Test item name		Value	Detection time						
TEMP_WT	溫度_WTtest		60	2021-08-30 23:47:02						
			Total 1 10/page v	< 1 > Go to 1						

Figure 98: Inspection Record Details



9. Statistical Analysis

Statistical analysis module is mainly for displaying product after-sales information.

9.1 Sales Analysis

The system automatically calculates the amount of equipment that has been sold and shows the statistics in the sales analysis module.

Click "Statistical Analysis" -> "Sales Analysis" to enter the sales analysis interface.

E Home / Sta	tistical Analysis / Sales analysis					English V Ann -
ccessory MGT × C	onsumable MGT × Product MGT ×	Sales MGT × Installation	n order × Alarm order × Maintenance	order × Training order × Other order ×	Equipment status × Equipment data MGT ×	Monitoring record × • Sales analysis ×
Agent	Please enter an agent	Product type P	lease enter product type 🗸 🗸	Brand Please enter the brand	Model Please enter	the model 🧹
Creation time	() Starting	• O End	Q Search Q R	eset		
Operating	Agent	Sales volume	Product type	Brand	Model	Product name
Detail	鲸扬科技	3	AED_WT	Whaleteq	WT-0192	WT自動體外去颤躍
🗈 Detail	解扬科技	4	AED_WL	Whalelins	AED-2729	WL自動體外去頭腦
Detail						
🖹 Detail						
🗈 Detail						
🗈 Detail						
🗈 Detail	Demo/制試	1	AED_Demo/Test	AED_Demo	NT-AED_Demo	自動體外除颤器_Demo
Detail	南京_test	3	AED_NJ	China_AED_test	NJ001_test	自動體外除態器_NJ
🗈 Detail	KPMG	1	AED_kpmgtest	kpmgtest	KT-100	自動體外心體去颤躍
Detail	KPMG	1	AED_kpmgtest	kpmgtest	KT-200	手持型自動體外心臟去顯腸
					Total 12 10/page ~	< 1 2 > Go to 1

Figure 99: Sales Analysis Interface

Click "Detail" to open the sales details page which includes the information of equipment number and the company.

Click "Equipment No." to view the basic information, monitoring information, accessories information, supplies information, and historical order information.

			Sales details		>
Equipment No. Equ	uipment No.	Company name Compa	Q Search	C Reset	
Equipment	No.	Installation time	Company name	Contact person	Contact number
1		2021-08-24 22:28:47	柏林有限公司	愛因斯坦	090000999
1		2021-08-24 08:00:00	布拉格有限公司	卡夫卡	090000999
1		2021-08-24 22:27:41	巴塞隆纳有限公司	達利	090000999
				Total 3 10/page	< 1 > Go to 1

Figure 100: Sales Details



9.2 Upcoming Order

The system will generate the alert statistics of the orders in which their next equipment maintenance date, consumables replacement date, and equipment warranty date are less than the set time from the current date. The alert statistics will show in the upcoming order interface.

Click "Statistical Analysis" -> "Upcoming Order" to enter the upcoming order interface.

≞ • Hon	ne / Statistic	al Analysis / Upcoming ord	ter									English V Ann •
nsumable M	GT × Proc	luct MGT × Sales MGT ×	Installation order ×	Alarm order ×	Maintenance order ×	Training order \times	Other order ×	Equipment status \times	Equipment data MGT ×	Monitoring record ×	Sales analysis	• Upcoming order ×
Equipme	ent No.	lease enter the equipment No.	N	Iodel Please e	enter the model	Creatio	on time 🕓 Sta	ting	- 🕒 End			
Ord	er type	lease select an order type	Q Search	C Reset								
Generate	work order											
	Operating	Order	type		Brand			Model		Equipment No.		Expiration date
	🗈 Detail	Equipment	t warranty				He	art Plus NT-180				2021-11-11
	🗈 Detail	Equipment	t warranty				He	art Plus NT-180				2021-11-11
	🖹 Detail	Equipment	t warranty				Hea	rt Plus II NT-381				2021-11-10
	Detail	Equipment	t warranty				Hea	rt Plus II NT-381				2021-11-10
	🗈 Detail	Equipment	t warranty				Hea	rt Plus II NT-381				2021-11-10
	🖹 Detail	Equipment	t warranty				Hea	rt Plus II NT-381				2021-11-10
	🗈 Detail	Equipment	t warranty				Hea	rt Plus II NT-381				2021-11-10
	🖹 Detail	Equipment	t warranty				Hea	rt Plus II NT-381				2021-11-10
	🖹 Detail	Equipment	t warranty				Hea	rt Plus II NT-381				2021-11-10
	🗈 Detail	Equipment	t warranty				Hea	rt Plus II NT-381				2021-11-10

Figure 101: Upcoming Order Interface

If the order type is the equipment warranty, then the expiration date will be the equipment warranty due date.

If the order type is equipment service, then the expiration date will be the next equipment maintenance date.

If the order type is consumables replacement, then the expiration date will be the consumables replacement date.

9.2.1 View Details

Click "Detail" to open the details of upcoming order page which will show the basic information, monitoring information, accessories information, supplies information, and historical order of the equipment.



		Details of up	coming order	_		
Basic Information Monitor Info	ormation Accessories Information	Supplies information Historic	al order			
Product name	目動種外心臓太振縮_NUX	Model	Heart Pius NT-160	1	Product type	AED_Klux
Brand	Nanoom Tech CO., LTD.	Manufacturer	Nanoom Tech			
Organization		Equipment No.			Production date	2015-07-10
Warranty date	2021-11-11	Distributor			Factory report	
Sublet						
Company name	鼎塘社區管理委員會	Contact person	N/A		Contact number	01-1111-1111
Job title	Please enter the title	Email	N/A	Т	he scheduled installation time	
Next maintenance time(Start)	© 2022-09-06 00:00:00					
Installation address	Please enter the installation address					
Address						
Location description	N/A					
Training program						
Training period		Trainer	Trainer Conta		Email	Training location
			No Data			

Figure 102: Details of Upcoming Order

9.2.2 Generate Work Order

Select a piece of equipment and click "Generate Work Order", the system will automatically generate a maintenance order and show it in the maintenance order interface.

English Arr										English V Ann •		
Consumat	le MGT ×	Product MGT × Sales MGT × Installation orde	r × Alarm order ×	Maintenance order ×	Training order ×	Other order × Equipment status ×	Equipment data MGT ×	Monitoring record ×	Sales analysis ×	Upcoming order ×		
Equipment No. Please enter the equipment No. Model Please enter the model Creation time () Starting - () End												
	Order type Please select an order type 🗸 O Search O Reset											
Gen	Generate work order											
	Operati	ing Order type		Brand		Model		Equipment No.		Expiration date		
~	🖹 Det	ail Equipment warranty				Heart Plus NT-180				2021-11-11		
	🗈 Deta	ail Equipment warranty				Heart Plus NT-180				2021-11-11		
	🖹 Det	ail Equipment warranty				Heart Plus II NT-381				2021-11-10		
	🗈 Det	ail Equipment warranty				Heart Plus II NT-381				2021-11-10		
	🖹 Det	ail Equipment warranty				Heart Plus II NT-381				2021-11-10		
	🗈 Det	ail Equipment warranty				Heart Plus II NT-381				2021-11-10		
	🗈 Det	ail Equipment warranty				Heart Plus II NT-381				2021-11-10		
	🗈 Det	ail Equipment warranty				Heart Plus II NT-381				2021-11-10		
	🗈 Det	all Equipment warranty				Heart Plus II NT-381				2021-11-10		
	🗈 Det	ail Equipment warranty				Heart Plus II NT-381				2021-11-10		
						Total 763 10/page	< 1 2	3 4 5	6 77	> Go to 1		

Figure 103: Generate Work Order Button



9.3 Statistics AED

Statistics AED module displays the equipment number, company name, location, machine state, project, due date, and regular date of the piece of equipment.

English English											
Home Organization MGT * Equipment information MGT * Statistics AED ×											
Equipment	Equipment No. Please enter the equipment No. Company name Please enter company name Q Search C Reset										
Send mail	Send mail Number of days between										
	Equipment No.	Company name	Location	Machine state	Project	Due date	Regular time				
		123					2022-01-12 00:00:00				
		客戶1					2023-01-10 00:00:00				
					電極貼片	2024-01-31 23:59:59	2022-12-27 00:00:00				
		龍崎區公所			配件包	2099-12-31 15:59:59					
					電池工作盒	2026-09-30 23:59:59					
					電極貼片	2024-01-31 23:59:59					
		沙崙國中			配件包	2099-12-31 15:59:59	2023-01-04 00:00:00				
					電池工作盒	2026-09-30 23:59:59					
		口炉查小	No.		電極貼片	2024-01-31 23:59:59	2023-01-04-00:00:00				
			1		配件包	2099-12-31 15:59:59					
Install Num	nber : 4075 Platform Normal Ni	umber : 4067 Platform Abnormal Nu	Total 10086	10/page < 1	2 3 4 5 6	1009 > Go to 1					

Figure 104: Statistics AED Module

Machine state displays the status of the AEDs that is installed and enabled. There are two kinds of state: green light and red light. Red light represents the equipment which the inspection time or the consumable has expired, while green light is those which don't.

E Home / Statistical Analysis / Statistics AED												
Home Organization M0T * Equipment Information M0T * Statistics AED *												
Equipment No. Please enter the equipment No. Company name Please enter company name Q Search C Reset												
Send mail	Send mail Number of days between											
	Equipment No.	Company name	Location		Machine state	Project	Due date	Regular time				
		123						2022-01-12 00:00:00				
		客戶1						2023-01-10 00:00:00				
						電極貼片	2024-01-31 23:59:59					
		龍崎區公所		ŕ		配件包	2099-12-31 15:59:59	2022-12-27 00:00:00				
						電池工作盒	2026-09-30 23:59:59					
					•	電極貼片	2024-01-31 23:59:59					
		沙崙國中				配件包	2099-12-31 15:59:59	2023-01-04 00:00:00				
						電池工作盒	2026-09-30 23:59:59					
		口培養小				電極貼片	2024-01-31 23:59:59	2023-01-04 00:00:00				
						配件包	2099-12-31 15:59:59	2020 01 01 00.00.00				
Install Num	per : 4075 Platform Normal Nu	umber : 4067 Platform Abnormal Numbe	er : 8 Platform	То	tal 10086	10/page 🗸 < 1	2 3 4 5 6	1009 > Go to 1				

Figure 105: statistical information


Rules:

- 1. Install number: the amount of equipment that has been installed and enabled.
- 2. Platform normal number: the amount of equipment that is displayed in green light.
- 3. Platform abnormal number: the amount of equipment that is displayed in red light.

9.3.1 Send Mail

Select a piece of equipment and click "Send Mail". Fill in the email address and click "Send", an attachment (pdf and excel) will be sent.

	Send mail	×
Email	Please enter email address, please use more than one email address , connect	
	<i>i</i> ,	
	Send Cancel	

Figure 106: Send Mail

9.3.2 Number of days between

User can set the time interval for automatically sending emails. If it is not set, it can send emails to the inspection report recipients according to the default time interval (the default time is set in the system parameters).

	Set the interval for sending reports	\times
Number of days b	7	
etween		
	Confirm Cancel	

Figure 107: Set the Interval for Sending Reports

Click "Number of days between", and fill in the number. After finishing, click "Confirm" and the system will automatically send the email with the attachment (pdf and excel).



10.Inspection MGT

Inspection MGT module is mainly for processing inspection report related information, such as sign off, update, commit, etc.

10.1 Inspection Report

The inspection report will show the alarm orders, maintenance orders, and other orders that have been processed in a specific period of time. The system will automatically generate the inspection report and show it on the inspection report interface. User can update, commit, sign off and send the inspection report.

Click "Inspection MGT" -> "Inspection Report" to enter the inspection report interface.

Install	ation order -	Alarm order -	Maintenance order -	Training order	Other order +	Equipment status -	Equipment data MG	T - Monitoring record -	Sales analysis +	Upcoming order -	Failed to send message	 Inspection report
Produc	t type	anse enter product	type	Brand	Please enter the br	and	Device model	Please enter the device mo	del Equ	ipment No. Pleas	e enter the equipment No	
Repo	rt No.	ease enter the rep	ort No.	Status	Please solect statu	• v	Q Search C	Reset				
ommit	Send											
		Operating		Status	Product type		Brand	Device	nodel	Equip	ment No.	Report No.
	Detail Upo	late Commit S	gn off Send	Submit	AED_Klux			Heart Plus	II NT-381			JY20210912120021
	Detail Upo	late Commit Si	gn off Send	Submit	AED_K8ux		1.5	Heart Plus	NT-180			JY20210912120008
	Detail Upo	late Commit S	gn off Send	Submit	AED_WT			WT-0	192			JY20210912120004
	Detail Upo	late Commit Si	gn off Send	Submit	AED_WL			AED-2	729			JY20210912120004
	Detail Upo	late Commit Si	gn off Send	Submit	AED_Klux), : : ·	Heart Plus	NT-180			JY2021090504000
	Detail Upo	late Commit S	gn off Send	Submit	AED_WT			WT-0	192			JY20210905040005
	Detail Upo	ate Commit S	gn off Send	Submit	AED_WL			AED-2	729			JY20210905040005
	Detail Upo	ate Commit S	gn off Send	Submit	AED_Klux		Ĺ.	Heart Plus	NT-180			JY20210829120007
	Detail Upo	late Commit Si	gn off Send	Submit	AED_WL			AED-2	729			JY20210829120003

Figure 108: Inspection Report Interface

10.1.1 Update Inspection Reports

User can update the inspection report which hasn't been committed. Click "Update" to open the inspection report modification page. User can view the details and delete the test content.



Install	ation order - Alarm order - Maintenance or	der - Training order	Other order + E	quipment status -	Equipment data MGT -	Monitoring record - Sales a	nalysis - Upcoming o	Failed to send m	essage × Inspection repo
Produc	t type Please enter product type	Brand	Please enter the brand		Device model Pla	ase enter the device model	Equipment No.	Please onter the equipre	sent No.
Repo	rt No. Please enter the report No.	Status	Please select status	~	Q Search Q Resi	e			
Commit	Send	Status	Product type	Bri	and	Device model		Equipment No.	Report No.
	Detail Update Commit Sign off Send	Submit	AED_Klux			Heart Plus II NT-381			JY20210912120021
	Detail Update Commit Sign off Send	Submit	AED_Klux			Heart Plus NT-180			JY20210912120008
	Detail Update Commit Sign off Send	Submit	AED_WT			WT-0192			JY20210912120004
	Detail Update Commit Sign off Send	Submit	AED_WL			AED-2729			JY20210912120004
	Detail Update Commit Sign off Send	Submit	AED_Klux			Heart Plus NT-180			JY20210905040008
	Detail Update Commit Sign off Send	Submit	AED_WT			WT-0192			JY20210905040005
	Detail Update Commit Sign off Send	Submit	AED_WL			AED-2729			JY20210905040005
	Detail Update Commit Sign off Send	Submit	AED_Klux			Heart Plus NT-180			JY20210829120007
	Detail Update Commit Sign off Send	Submit	AED_WL			AED-2729			JY20210829120003

Figure 109: Update Inspection Report Button

		mape	.000111	eport mounio					
Basic Information									
Product type	AED_WT		Brand	Whaleteq		Device	model WT	-0192	
Equipment No.		Manuf	acturer	WT					
Company name	布拉格有限公司	Contact	person	***		Contact nu	imber 090	0900000999	
Job title	le Ema			n/a	Warranty date 2026-01-01			26-01-01	
Installation address	ldress 臺灣地區臺灣:金門縣 金湖鎮 Addres			1		Location descr	iption 1號	水坑	
Report No.	Report No. JY2021091212000413 Generation date			2021-09-12 20:0	0:05	Report re-	ceiver		
Status	Submit	Receivi	ng mail						
Test content									
Operating	Order type	Order No.	Cr	eation time	Processor	Pro	cessor	Status	
Detail Delete	Alarm order	WA202108300747	2021-0	08-30 15:47:04	Ann	2021-08-	31 08:00:00	Processed	
Sign-off information									
Sign-off	Sign-off result Sign-off opinions				Approver		Sign-off time		
No Data									
	Confirm Cancel								

Figure 110: Inspection Report Modification Page

10.1.2 Commit Inspection Reports

Click "Commit" and the inspection report status will turn into pending.



Insta	llation order	- A	Jarm order	 Maintenance or 	ter - Training order	Other order	Equipment status -	Equipment data MGT -	Monitoring record - Sales	analysis - Upcoming orde	Failed to send me	isage - Inspection report
Produ	ct type	Please	enter prod	luct type	Brand	Please enter the br	and	Device model Plea	ese enter the device model	Equipment No.	lease enter the equipme	nt No.
Rep	ort No.	Please	enter the r	report No.	Status	Please select statu	· · · ·	Q Search G Rese	6)			
Commit	Sen	d	Operation		Statue	Product type		Brand	Device model		quinment No.	Report No.
	Detail	Update	Commit	Sign off Send	Submit	AED_Klux			Heart Plus II NT-381			JY20210912120021
	Detail	Update	Commit	Sign off Send	Submit	AED_Klux			Heart Plus NT-180			JY20210912120008
	Detail	Update	Commit	Sign off Send	Submit	AED_WT			WT-0192			JY20210912120004
	Detail	Update	Commit	Sign off Send	Submit	AED_WL			AED-2729			JY20210912120004
	Detail	Update	Commit	Sign off Send	Submit	AED_Klux			Heart Plus NT-180			JY20210905040008
	Detail	Update	Commit	Sign off Send	Submit	AED_WT			WT-0192			JY20210905040005
	Detail	Update	Commit	Sign off Send	Submit	AED_WL			AED-2729			JY20210905040005
	Detail	Update	Commit	Sign off Send	Submit	AED_Klux			Heart Plus NT-180			JY20210829120007
	Detail	Update	Commit	Sign off Send	Submit	AED_WL			AED-2729			JY20210829120003-

Figure 111: Commit Inspection Report Button

10.1.3 Sign Off Inspection Reports

Click "Sign Off" to open the sign-off page. User can view the test content of the equipment. If the inspection report has been approved, the inspection report status will turn into to be transmitted; if the inspection report has been rejected, the user needs to fill in the reason and the inspection report status will turn into rejected. The user who committed the report will need to update and commit the inspection report again.

10.1.4 Send Inspection Reports

After the inspection report has been approved, the inspection report status will turn into to be transmitted. Click "Send", and the system will send the inspection report to the inspection report receiver of the equipment which is set in the sales MGT interface.

Insta	illation order	r - Al	larm order -	Maintenance order	Training order	Other order	Equipment status -	Equipment data MGT	Monitoring record -	Sales analysis + Upcoming	order - Failed to send mes	sage · Inspection report
Produ	ict type	Please	enter produc	ct type	Brand	Please enter the br	and	Device model	lease enter the device model	Equipment No.	Please enter the equipment	nt No.
Rep	iort No.	Please	enter the rep	port No.	Status	Please select statu	×.	Q Search C R	eset			
Commit	Ser	ıd				200200000						
			Operating		Status	Product type		Brand	Device mod	fel	Equipment No.	Report No.
	Detail	Update	Commit S	lign off Send	Submit	AED_Klux			Heart Plus II N	T-381		JY202109121200217
	Detail	Update	Commit S	lign off Send	Submit	AED_Klux			Heart Plus NT	-180		JY202109121200089
	Detail	Update	Commit S	lign off Send	Submit	AED_WT			WT-0192			JY202109121200041
	Detail	Update	Commit S	lign off Send	Submit	AED_WL			AED-272	9		JY202109121200043
	Detail	Update	Commit S	lign off Send	Submit	AED_Klux			Heart Plus NT	-180		JY202109050400087
	Detail	Update	Commit S	lign off Send	Submit	AED_WT			WT-0192			JY202109050400058
	Detail	Update	Commit S	lign off Send	Submit	AED_WL			AED-272	9		JY202109050400051
	Detail	Update	Commit S	lign off Send	Submit	AED_Klux			Heart Plus NT	-180		JY202108291200078
	Detail	Update	Commit S	sign off Send	Submit	AED_WL			AED-2725			JY202108291200034

Figure 112: Send Inspection Report Button

The receiver can view the basic information of the equipment. Download the attached files in the email, User can view the orders of the equipment.



11.My Message

My message module displays the new messages in the system.

11.1 New Message

New message interface shows the status, type, number, and creation time of the orders.

Click "My Message" -> "New Message" to enter the new message interface.

	message / New m	lessage						English	✓ Ann •
Home • New me	ssage ×								
Туре	Please select Type	✓ Order No.	Please enter the Order No.	Creation time) Starting	- 🕑 End	Q Search	C Reset	
Status	Туре		Order No.			Creation time			Status
				No Data					
alarm order [] #Dispatched ⊚P]Maintenance order Pending ⊲≇Finished	OInstallation order ■Training o NReturned	rder 🚦 Other order			Total 0	10/page 🗸 <	1 >	Go to 1

Figure 113: New Message Interface

12. Mail Management

Mail management module is mainly for dealing with the fail-to-send messages.

12.1 Fail to Send Message

User can view, resend, and modify sender information in the fail to send message interface.

Click "Mail Management" -> "Fail to Send Message" to enter the fail to send message interface.

Home / Mail management / Failed	to send message				Er	iglish 🗸 Ann •
Failed to send message ×						
title file	Sending status Sending status ~	Creation time ③ Startin	1	• O End	Q Search Q Reset	
Operating		title			Creation time	Sending status
Resend Modily sender information		安裝工單信息通知			2021-08-26 18:25:32	Sent success
Resend Modify sender information		安裝工單信息通知			2021-08-26 18:25:35	Fail in send
Resend Modify sender information		安裝工單信應通知			2021-08-26 18:25:38	Fail in send
Resend Modify sender information		安裝工單信原通知			2021-08-26 18:25:41	Fail in send
Resend Modify sender information		安裝工單信息通知			2021-08-26 18:37:26	Fail in send
Resend Modify sender information		安裝工單信思通知			2021-08-26 18:38:02	Fail in send
Resend Modify sender information		安裝工單信意通知			2021-08-26 18:38:36	Fail in send
Resend Modify sender information		安裝工單信息通知			2021-08-26 18:39:01	Fail in send
Resend Modify sender information		安裝工單信息通知			2021-08-26 18:39:01	Fail in send
Resend Modify sender information		安裝工單信息通知			2021-08-26 18:39:02	Fail in send
			Total 2028 10/page	< 1 2 3	4 5 6 203 >	Go to 1

Figure 114: Fail to Send Message Interface



12.1.1 Resend Email

When the email fails to send, User can send the email again by clicking "Resend".

Home / Mail management / Fa	iled to send message				Eng	lish 🗸 Ann •
Home Failed to send message ×						
title file	Sending status Sending status	Creation time O Starting	- 🕓 End	C	Search C Reset	
Operating		title			Creation time	Sending status
Resend Modify sender information		安裝工單信息通知			2021-08-26 18:25:32	Sent success
Resend Modily sender information		安裝工單值應通知			2021-08-26 18:25:35	Fail in send
Resend Modify sender information		安裝工單信意通知			2021-08-26 18:25:38	Fail in send
Resend Modify sender information		安裝工單信息通知			2021-08-26 18:25:41	Fail in send
Resend Modify sender information		安裝工單信息通知			2021-08-26 18:37:26	Fail in send
Resend Modify sender information		安裝工單信息通知			2021-08-26 18:38:02	Fail in send
Resend Modify sender information		安嶺工單信巾通知			2021-08-26 18:38:36	Fail in send
Resend Modify sender information		安裝工單信意通知			2021-08-26 18:39:01	Fail in send
Resend Modify sender information		安裝工單信息通知			2021-08-26 18:39:01	Fail in send
Resend Modify sender information		安裝工單信意通知			2021-08-26 18:39:02	Fail in send
			Total 2028 10/page < 1	2 3 4 5	6 ··· 203 >	Go to 1

Figure 115: Resend Button

After resending the email, the sending status will turn into send successfully.

Home / Mail management / Faile	I to send message				Eng	ish 🗸 Ann •
Home • Failed to send message ×						
title lille	Sending status Sending status	Creation time ③ Starting	- 🕓 End	Q Sec	rch C Reset	
Operating		title			Creation time	Sending status
Resend Modify sender information		安裝工單信息通知		20	21-08-26 18:25:32	Sent success
Resend Modify sender information		安裝工單信意通知		20	21-08-26 18:25:35	Fail in send
Resend Modify sender information		安装工箪信意通知		20	21-08-26 18:25:38	Fail in send
Resend Modify sender information		安裝工單信息通知		20	21-08-26 18:25:41	Fail in send
Resend Modify sender information		安装工單信息通知		20	21-08-26 18:37:26	Fail in send
Resend Modify sender information		安裝工單信意通知		20	21-08-26 18:38:02	Fail in send
Resend Modify sender information		安裝工單信意通知		20	21-08-26 18:38:36	Fail in send
Resend Modify sender information		安裝工單信息通知		20	21-08-26 18:39:01	Fail in send
Resend Modify sender information		安装工單信息通知		20	21-08-26 18:39:01	Fail in send
Resend Modify sender information		安裝工單信意通知		20	21-08-26 18:39:02	Fail in send
			Total 2028 10/page V K 1	2 3 4 5 6	··· 203 >	Go to 1

Figure 116: Sending Status changes



12.1.2 Modify Sender Information

User can edit the sender information by clicking "Modify Sender Information".

	Modify sender information							
Mail address								
Mail account	whaleteq@whaleteq.com							
Mail password								
		Confirm Cancel						

Figure 117: Modify Sender Information

Click "Confirm" after the update.

13. Equipment MGT

The equipment MGT interface mainly displays the device of the user in a customer organization.

13.1 Device MGT

When the equipment is sold to a user of the customer organization, the user of the customer organization can view the equipment on the interface and generate related reports.

Click "Equipment MGT"->" Device MGT" to enter the device MGT interface.

Equipment N	Ic. Please online the orgalization No.	Brand	lease ontir the brand	Model Please on	ter thu model		
Installed Positio	on Please onlar installation location	Company name Ho	ase orter company name	Q Search G Reset			
Generate report							
	Operating	Equipment No.	Brand	Model	Company name	Installation time	Installed Position
	198	的成出售改造1100	医血栓器性肉带公司	Heart Plus II NT-301	3X 8 0		大和地区甘青碱兰州市红西区
	28	Ru21105	Same and	Heat Plus ENT-311	3880		大阪地区山东市 東東市 東城区
	28	用成历史数据1138	Nancom Tech CO., LTD	Heart Plus NT-192	EXBO	2021-11-08	大阪地区 紅果餅 白西市 電算算
	28	N7381-C16-00039	KARDONROT	Heat Pas ENT-301	2082	2021-09-06	
						749 108/5 -	1 1 1 10 1 X

Figure 118: Device MGT Interface



13.1.1 Device Detail

Click "Detail" to enter the detail page. User can view the basic information, monitor information, accessory information and the consumable information.

Equipment No.	Please online the separation Ne	Brand	Please ontir the brand	Model Please on	ter the model		
Installed Position	Please enter installation location	Company name	lease enter company name	Q Search Q Reset			
Generalic report							
	Operating	Equipment No.	Brand	Model	Company name	Installation time	Installed Position
	1718	则成出售改造1100	医森利亚尔内 第2月	Heart Plus 8 NT-301	3K B 0		大和地区甘富酱兰州市红市区
	1218	#661105	SARESARS1	Heat Plus 8 NT-301	3880		1995.058.855.865
	218	用成历史数第1158	Nancom Tech CO., LTD	Heart Plus N7-180	3480	2021-11-08	大阪地区 紅東城 北西市 電井算
	28	N7381-C16-00039	ERRENARSO	Heat Plus 11NT-301	EK80	2025-05-05	1001.3911292.072
						7.4 B 108/5 -	1 1 1 mg 1 5
							-

Figure 119: Detail Button

13.1.2 Generate Report

Select a piece of equipment and click "Generate Report", the AED inspection report will be generated.

Installed Position Please							
		Company name	abe enter company name	Q Search Q Reset			
Generate report							
0	perating	Equipment No.	Brand	Model	Company name	Installation time	Installed Position
	218	用以出售改造1105	其成时 经计时用公司	Heat Pus ENT-301	三(18)		大和地区甘南省兰市市区市区
	21	\$\$LE1105	100000000000000000000000000000000000000	Heat Plus ENT 301	38 8 0		1002.058.855.862
0	218	用成历史教育1158	Nancom Tech CO., LTD	Heart Plus N7-100	EXBO	2021-11-08	7,8052 11898 (2011) 1089
5 J	218	N7381-C16-00039	SARBHARCO.	Heat Pus INT-201	2080	2021-05-05	10112112121212

Figure 120: Generate Report Button



14. Revision History

Version	Revision Description	Issue Date
2021-10-01	First version	2021-10-01
2022-01-21	Add	2022-01-21
	Customer organization	
	information	
	6.2 Equipment Information	
	MGT	
	9.3 Statistics AED	
	13 Equipment MGT	

15. Contact WhaleTeq

WHALETEQ Co., LTD

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